RATES SCHEDULES & FEES
for Water Power & Sewer Service
Effective with meter readings made on or after July 1, 2020 (FY 2020-21)
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Introduction

Every day, the San Francisco Public Utilities Commission (SFPUC) delivers high quality water, generates clean energy, and protects public health and the environment by collecting and treating wastewater for the residents and businesses of San Francisco. Our system works 24 hours a day, 7 days a week and its operation and maintenance are 100% funded by your water, power, and wastewater rates.

This Rates Schedules and Fees for Water, Power, and Sewer Service booklet is a compilation of all rates schedules and fees charged to customers of the SFPUC Water, Power, and Sewer Enterprises.

Water and Sewer Rates, Charges and Fees

In April 2018, the Commission approved four years of water and wastewater service rates, and in May 2018 the Commission also approved an update of water and wastewater charges and fees. The rate and fee increases will allow the SFPUC to continue work to improve and upgrade our water and sewerage systems. The adopted rate and fee increases became effective July 1, 2018.

The fees not included as part of the four years of water and wastewater services rates either remain unchanged, or increase annually based on the Consumer Price Index released by the Controller’s Office of the City and County of San Francisco or the 20 City Average Construction Cost Index (CCI) published by ENR Magazine.

The approved rates will result in an average annual increase of about $10 on the monthly, combined water and sewer bill for the average single-family residential household in San Francisco (about 8-9% per year). With these rate increases, the total cost to deliver one gallon of water and treat one gallon of wastewater will be about 4 cents.

The SFPUC’s water rate structure consists of two components: (1) a fixed monthly service charge based on meter size and (2) a variable charge which is based on water volumetric usage. The variable charge for residential customers is comprised of a two-tier, inclining block rate structure, while non-residential customers are charged a uniform commodity rate.
The SFPUC’s wastewater rate structure consists of two components: (1) a fixed monthly service charge and (2) a variable charge based on assumed percentage of metered water usage discharged into the sewer system. Single and multi-family residential rates are based on a flat rate per discharge unit, calculated from the rate components assuming domestic strength sewage. Non-residential rates are based on volume, and the volume of pollutants that are present in the discharge of the specific type of customer.

**Drought Surcharge**

The drought surcharge establishes a process to allow the SFPUC to implement a temporary drought surcharge, which would apply to the volumetric portions of both water and wastewater rates (i.e., not to the monthly fixed service charge). The temporary drought surcharge would be triggered only when the Commission imposes delivery reductions in accordance with the Retail Water Shortage Allocation Plan and calls for either voluntary or mandatory water reduction. At that time, SFPUC staff would calculate the estimated revenue reduction resulting from water use reduction, as well as the surcharge to retail rates necessary to meet the revenue requirement based on reduced water sales. The temporary surcharge would be removed when the calls for water use reductions are lifted, in accordance with the Retail Water Shortage Allocation Plan.

Sign up for My Account to see your water usage at [myaccount.sfwater.org](http://myaccount.sfwater.org).

Visit our website, [sfwater.org/conservation](http://sfwater.org/conservation) to learn more about ways you can save water and money through our water conservation programs.

Water and Wastewater rates approved by the SFPUC and established by resolutions:


**Power Rates**

**Hetch Hetchy Power:**

**Hetch Hetchy Power Rates for Retail Customers** (R-1, R-2, R-M, REV-1, C-1, C-2S, C-2P, C-3S, C-3P, I-1S, I-1P, and M-1)

On May 10, 2016, through Resolution 16-0085, the Commission approved revised schedules of rates and charges for residential and commercial electric service. These schedules of electric rates and charges will be paid by all Retail and/or Commercial Users of the Power System of the SFPUC.
Each year on July 1, the rates are adjusted by the percentage change in the equivalent PG&E tariff schedule as of April 1. Rates are at least 10 percent below PG&E rates.

**Hetch Hetchy Power Rates for Municipal and Public Agency Customers (M-2)**

On May 26, 2020, through Resolution 20-0098, the Commission approved a rate applicable to certain municipal and other public agencies. The approved rates are applicable for FY 2020-21 through FY 2021-22.

**Hetch Hetchy Power Rates for Municipal and Public Agency Customers (Enterprise Departments)**

SFPUC Resolution 89-0355 established that the rate to be charged to enterprise departments is to be based on the comparable PG&E rate. These rates are updated periodically to reflect rate changes adopted by PG&E.

Power rates approved by the SFPUC and established by resolutions:

89-0355 approved on November 14, 1989.
16-0072, 16-0084, 16-0085, and 16-0086 approved on May 10, 2016.
18-0081 approved on May 8, 2018.

**CleanPowerSF Rates**

Our Community Choice Aggregation Program allows us to partner with PG&E to deliver cleaner energy to residents and businesses. This program, and the associated rate classes and schedules were established during FY 2016-17.

Resolution 20-0048, approved on February 25, 2020, authorized the formulaic adjustment of current CleanPowerSF rates based on three criteria:

(1) CleanPowerSF rates shall be within +/- 1% of comparable PG&E generation rates,
(2) CleanPowerSF rates shall recover program costs, and
(3) the rate adjustment does not increase a customer’s generation component of their bill more than 10% from the rates adopted per Commission Resolution 18-0209.

These formulaic adjustments would be triggered only by PG&E rate changes which result in existing CleanPowerSF rates being either:

(1) Higher than or
(2) More than 2% discounted from the equivalent PG&E rates.
SCHEDULE W-1A: Single-Family Residential Service within the City and County of San Francisco

Single-family dwelling units served through a separate meter or bank of meters:

First: A Monthly Service Charge based on the size of the meter.

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>FY 2018-19 Effective 7/1/18</th>
<th>FY 2019-20 Effective 7/1/19</th>
<th>FY 2020-21 Effective 7/1/20</th>
<th>FY 2021-22 Effective 7/1/21</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8 in</td>
<td>$12.30</td>
<td>$13.28</td>
<td>$14.19</td>
<td>$15.17</td>
</tr>
<tr>
<td>3/4 in</td>
<td>$15.76</td>
<td>$17.01</td>
<td>$18.18</td>
<td>$19.43</td>
</tr>
<tr>
<td>1 in</td>
<td>$22.67</td>
<td>$24.47</td>
<td>$26.15</td>
<td>$27.95</td>
</tr>
<tr>
<td>1-1/2 in</td>
<td>$39.94</td>
<td>$43.12</td>
<td>$46.07</td>
<td>$49.25</td>
</tr>
<tr>
<td>2 in</td>
<td>$60.67</td>
<td>$65.50</td>
<td>$69.98</td>
<td>$74.81</td>
</tr>
<tr>
<td>3 in</td>
<td>$115.95</td>
<td>$125.18</td>
<td>$133.74</td>
<td>$142.97</td>
</tr>
<tr>
<td>4 in</td>
<td>$178.14</td>
<td>$192.32</td>
<td>$205.47</td>
<td>$219.65</td>
</tr>
<tr>
<td>6 in</td>
<td>$350.89</td>
<td>$378.82</td>
<td>$404.72</td>
<td>$432.65</td>
</tr>
<tr>
<td>8 in</td>
<td>$558.19</td>
<td>$602.62</td>
<td>$643.82</td>
<td>$688.25</td>
</tr>
<tr>
<td>10 in</td>
<td>$869.14</td>
<td>$938.32</td>
<td>$1,002.47</td>
<td>$1,071.65</td>
</tr>
<tr>
<td>12 in</td>
<td>$1,491.04</td>
<td>$1,609.72</td>
<td>$1,719.77</td>
<td>$1,838.45</td>
</tr>
<tr>
<td>16 in</td>
<td>$2,596.64</td>
<td>$2,803.32</td>
<td>$2,994.97</td>
<td>$3,201.65</td>
</tr>
</tbody>
</table>

Second: A charge for all water delivered based on monthly meter reading.

<table>
<thead>
<tr>
<th>Single-Family Residential</th>
<th>FY 2018-19 Effective 7/1/18</th>
<th>FY 2019-20 Effective 7/1/19</th>
<th>FY 2020-21 Effective 7/1/20</th>
<th>FY 2021-22 Effective 7/1/21</th>
</tr>
</thead>
<tbody>
<tr>
<td>First 4 Units per Month¹</td>
<td>$7.10</td>
<td>$7.85</td>
<td>$8.68</td>
<td>$9.60</td>
</tr>
<tr>
<td>All Additional Units</td>
<td>$9.10</td>
<td>$9.61</td>
<td>$10.15</td>
<td>$10.71</td>
</tr>
</tbody>
</table>

¹1 Unit = 1 Ccf of Water = 748 Gallons
**SCHEDULE W-1B: Multiple-Family Residential Service within the City and County of San Francisco**

Multiple-family accounts consisting of two or more dwelling units served through a separate meter or bank of meters:

**First:** A Monthly Service Charge based on the size of the meter.

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>FY 2018-19 Effective 7/1/18</th>
<th>FY 2019-20 Effective 7/1/19</th>
<th>FY 2020-21 Effective 7/1/20</th>
<th>FY 2021-22 Effective 7/1/21</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8 in</td>
<td>$12.30</td>
<td>$13.28</td>
<td>$14.19</td>
<td>$15.17</td>
</tr>
<tr>
<td>3/4 in</td>
<td>$15.76</td>
<td>$17.01</td>
<td>$18.18</td>
<td>$19.43</td>
</tr>
<tr>
<td>1 in</td>
<td>$22.67</td>
<td>$24.47</td>
<td>$26.15</td>
<td>$27.95</td>
</tr>
<tr>
<td>1-1/2 in</td>
<td>$39.94</td>
<td>$43.12</td>
<td>$46.07</td>
<td>$49.25</td>
</tr>
<tr>
<td>2 in</td>
<td>$60.67</td>
<td>$65.50</td>
<td>$69.98</td>
<td>$74.81</td>
</tr>
<tr>
<td>3 in</td>
<td>$115.95</td>
<td>$125.18</td>
<td>$133.74</td>
<td>$142.97</td>
</tr>
<tr>
<td>4 in</td>
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<td>$192.32</td>
<td>$205.47</td>
<td>$219.65</td>
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<td>$378.82</td>
<td>$404.72</td>
<td>$432.65</td>
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<tr>
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<td>$602.62</td>
<td>$643.82</td>
<td>$688.25</td>
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<tr>
<td>10 in</td>
<td>$869.14</td>
<td>$938.32</td>
<td>$1,002.47</td>
<td>$1,071.65</td>
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<td>12 in</td>
<td>$1,491.04</td>
<td>$1,609.72</td>
<td>$1,719.77</td>
<td>$1,838.45</td>
</tr>
<tr>
<td>16 in</td>
<td>$2,596.64</td>
<td>$2,803.32</td>
<td>$2,994.97</td>
<td>$3,201.65</td>
</tr>
</tbody>
</table>

**Second:** A charge for all water delivered based on monthly meter reading.

<table>
<thead>
<tr>
<th>Multiple-Family Residential</th>
<th>FY 2018-19 Effective 7/1/18</th>
<th>FY 2019-20 Effective 7/1/19</th>
<th>FY 2020-21 Effective 7/1/20</th>
<th>FY 2021-22 Effective 7/1/21</th>
</tr>
</thead>
<tbody>
<tr>
<td>First 3 Units per Dwelling Unit per Month^1</td>
<td>$7.22</td>
<td>$7.94</td>
<td>$8.73</td>
<td>$9.60</td>
</tr>
<tr>
<td>All Additional Units</td>
<td>$9.26</td>
<td>$9.73</td>
<td>$10.23</td>
<td>$10.76</td>
</tr>
</tbody>
</table>

^1 1 Unit = 1 Ccf of Water = 748 Gallons
SCHEDULE W-1C: Commercial, Industrial and General Uses within the City and County of San Francisco

Commercial, industrial and general uses served through a separate meter or bank of meters:

**First:** A Monthly Service Charge based on the size of the meter.

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>FY 2018-19 Effective 7/1/18</th>
<th>FY 2019-20 Effective 7/1/19</th>
<th>FY 2020-21 Effective 7/1/20</th>
<th>FY 2021-22 Effective 7/1/21</th>
</tr>
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<tbody>
<tr>
<td>5/8 in</td>
<td>$12.30</td>
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<td>$14.19</td>
<td>$15.17</td>
</tr>
<tr>
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<td>$17.01</td>
<td>$18.18</td>
<td>$19.43</td>
</tr>
<tr>
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<td>$24.47</td>
<td>$26.15</td>
<td>$27.95</td>
</tr>
<tr>
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<td>$43.12</td>
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<tr>
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<td>$60.67</td>
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<td>$69.98</td>
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<tr>
<td>6 in</td>
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<td>$378.82</td>
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<td>$558.19</td>
<td>$602.62</td>
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<td>$688.25</td>
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<tr>
<td>10 in</td>
<td>$869.14</td>
<td>$938.32</td>
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<tr>
<td>12 in</td>
<td>$1,491.04</td>
<td>$1,609.72</td>
<td>$1,719.77</td>
<td>$1,838.45</td>
</tr>
<tr>
<td>16 in</td>
<td>$2,596.64</td>
<td>$2,803.32</td>
<td>$2,994.97</td>
<td>$3,201.65</td>
</tr>
</tbody>
</table>

**Second:** A charge for all water delivered based on monthly meter reading.

<table>
<thead>
<tr>
<th>Commercial, Industrial and General Uses</th>
<th>FY 2018-19 Effective 7/1/18</th>
<th>FY 2019-20 Effective 7/1/19</th>
<th>FY 2020-21 Effective 7/1/20</th>
<th>FY 2021-22 Effective 7/1/21</th>
</tr>
</thead>
<tbody>
<tr>
<td>For All Units(^\d) of Water</td>
<td>$8.43</td>
<td>$9.14</td>
<td>$9.81</td>
<td>$10.55</td>
</tr>
</tbody>
</table>

\(^\d\) Unit = 1 Ccf of Water = 748 Gallons
Private fire service installed and maintained according to the rules, regulations and specifications of the San Francisco Water Enterprise:

**First:** A Monthly Service Charge based on the size of the service.

<table>
<thead>
<tr>
<th>Service Size</th>
<th>FY 2018-19 Effective 7/1/18</th>
<th>FY 2019-20 Effective 7/1/19</th>
<th>FY 2020-21 Effective 7/1/20</th>
<th>FY 2021-22 Effective 7/1/21</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 in</td>
<td>$7.74</td>
<td>$8.37</td>
<td>$8.95</td>
<td>$9.55</td>
</tr>
<tr>
<td>1-1/2 in</td>
<td>$10.09</td>
<td>$10.92</td>
<td>$11.67</td>
<td>$12.45</td>
</tr>
<tr>
<td>2 in</td>
<td>$12.91</td>
<td>$13.98</td>
<td>$14.94</td>
<td>$15.93</td>
</tr>
<tr>
<td>3 in</td>
<td>$20.43</td>
<td>$22.14</td>
<td>$23.66</td>
<td>$25.21</td>
</tr>
<tr>
<td>4 in</td>
<td>$28.89</td>
<td>$31.32</td>
<td>$33.47</td>
<td>$35.65</td>
</tr>
<tr>
<td>6 in</td>
<td>$52.39</td>
<td>$56.82</td>
<td>$60.72</td>
<td>$64.65</td>
</tr>
<tr>
<td>8 in</td>
<td>$80.59</td>
<td>$87.42</td>
<td>$93.42</td>
<td>$99.45</td>
</tr>
<tr>
<td>10 in</td>
<td>$122.89</td>
<td>$133.32</td>
<td>$142.47</td>
<td>$151.65</td>
</tr>
<tr>
<td>12 in</td>
<td>$207.49</td>
<td>$225.12</td>
<td>$240.57</td>
<td>$256.05</td>
</tr>
</tbody>
</table>

**Second:** If water is used for any purpose other than extinguishing fires, Schedule W-1C rates for water delivery shall apply.
SCHEDULE W-3A: Public Uses within the City and County of San Francisco

Public Buildings, Parks and Other Metered Service: Schedule W-1C.

For Street Sprinkling and Flushing when quantities are computed from records of tank wagons and billed as one amount: Schedule W-1C (no service charge to apply).

SCHEDULE W-4: Docks and Shipping Supply within the City and County of San Francisco

Special shipping service, including hose truck and other services, from open docks through common hydrants where delivery is not through a service and meter for which the customer is responsible:

First: A Docks and Shipping Connection Fee: Schedule W-41B.

Second: A charge for all water delivered based on monthly meter reading: Schedule W-1C
SCHEDULE W-5: Builders and Contractors within the City and County of San Francisco

Builders and Contractors supply for metered service through fire hydrants and other metered service:

First: A Builders and Contractors Connection Fee: Schedule W-41B.

Second: A Meter Rental Deposit: Schedule W-41B.

Third: A Monthly Service Charge based on the size of the meter.

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>FY 2018-19 Effective 7/1/18</th>
<th>FY 2019-20 Effective 7/1/19</th>
<th>FY 2020-21 Effective 7/1/20</th>
<th>FY 2021-22 Effective 7/1/21</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8 in</td>
<td>$12.30</td>
<td>$13.28</td>
<td>$14.19</td>
<td>$15.17</td>
</tr>
<tr>
<td>3/4 in</td>
<td>$15.76</td>
<td>$17.01</td>
<td>$18.18</td>
<td>$19.43</td>
</tr>
<tr>
<td>1 in</td>
<td>$22.67</td>
<td>$24.47</td>
<td>$26.15</td>
<td>$27.95</td>
</tr>
<tr>
<td>1-1/2 in</td>
<td>$39.94</td>
<td>$43.12</td>
<td>$46.07</td>
<td>$49.25</td>
</tr>
<tr>
<td>2 in</td>
<td>$60.67</td>
<td>$65.50</td>
<td>$69.98</td>
<td>$74.81</td>
</tr>
<tr>
<td>3 in</td>
<td>$115.95</td>
<td>$125.18</td>
<td>$133.74</td>
<td>$142.97</td>
</tr>
<tr>
<td>4 in</td>
<td>$178.14</td>
<td>$192.32</td>
<td>$205.47</td>
<td>$219.65</td>
</tr>
<tr>
<td>6 in</td>
<td>$350.89</td>
<td>$378.82</td>
<td>$404.72</td>
<td>$432.65</td>
</tr>
<tr>
<td>8 in</td>
<td>$558.19</td>
<td>$602.62</td>
<td>$643.82</td>
<td>$688.25</td>
</tr>
<tr>
<td>10 in</td>
<td>$869.14</td>
<td>$938.32</td>
<td>$1,002.47</td>
<td>$1,071.65</td>
</tr>
<tr>
<td>12 in</td>
<td>$1,491.04</td>
<td>$1,609.72</td>
<td>$1,719.77</td>
<td>$1,838.45</td>
</tr>
<tr>
<td>16 in</td>
<td>$2,596.64</td>
<td>$2,803.32</td>
<td>$2,994.97</td>
<td>$3,201.65</td>
</tr>
</tbody>
</table>

Fourth: A charge for all water delivered based on monthly meter reading: Schedule W-1C

Fifth: Any customer who fails to report water consumption as required shall be assessed a non-reporting penalty equivalent to the cost of 25 units of water per month at the current Schedule W-1C volumetric rate.
SCHEDULE W-21: Single-Family Residential Service outside the City and County of San Francisco

Single-family dwelling units served through a separate meter or bank of meters: Schedule W-1A.

SCHEDULE W-22: Fire Service outside the City and County of San Francisco

Private fire service installed and maintained according to the rules, regulations and specifications of the SFPUC: Schedule W-2.
SCHEDULE W-24: Untreated Water Service

Untreated water service inside and outside of the City and County of San Francisco where the customer furnishes all facilities necessary to convey the untreated water from the water supply reservoirs of the SFPUC to the customer’s point of use:

**First**: A Monthly Service Charge based on the size of the meter.

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>FY 2018-19 Effective 7/1/18</th>
<th>FY 2019-20 Effective 7/1/19</th>
<th>FY 2020-21 Effective 7/1/20</th>
<th>FY 2021-22 Effective 7/1/21</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8 in</td>
<td>$12.30</td>
<td>$13.28</td>
<td>$14.19</td>
<td>$15.17</td>
</tr>
<tr>
<td>3/4 in</td>
<td>$15.76</td>
<td>$17.01</td>
<td>$18.18</td>
<td>$19.43</td>
</tr>
<tr>
<td>1 in</td>
<td>$22.67</td>
<td>$24.47</td>
<td>$26.15</td>
<td>$27.95</td>
</tr>
<tr>
<td>1-1/2 in</td>
<td>$39.94</td>
<td>$43.12</td>
<td>$46.07</td>
<td>$49.25</td>
</tr>
<tr>
<td>2 in</td>
<td>$60.67</td>
<td>$65.50</td>
<td>$69.98</td>
<td>$74.81</td>
</tr>
<tr>
<td>3 in</td>
<td>$115.95</td>
<td>$125.18</td>
<td>$133.74</td>
<td>$142.97</td>
</tr>
<tr>
<td>4 in</td>
<td>$178.14</td>
<td>$192.32</td>
<td>$205.47</td>
<td>$219.65</td>
</tr>
<tr>
<td>6 in</td>
<td>$350.89</td>
<td>$378.82</td>
<td>$404.72</td>
<td>$432.65</td>
</tr>
<tr>
<td>8 in</td>
<td>$558.19</td>
<td>$602.62</td>
<td>$643.82</td>
<td>$688.25</td>
</tr>
<tr>
<td>10 in</td>
<td>$869.14</td>
<td>$938.32</td>
<td>$1,002.47</td>
<td>$1,071.65</td>
</tr>
<tr>
<td>12 in</td>
<td>$1,491.04</td>
<td>$1,609.72</td>
<td>$1,719.77</td>
<td>$1,838.45</td>
</tr>
<tr>
<td>16 in</td>
<td>$2,596.64</td>
<td>$2,803.32</td>
<td>$2,994.97</td>
<td>$3,201.65</td>
</tr>
</tbody>
</table>

**Second**: A charge for all water delivered based on monthly meter reading.

<table>
<thead>
<tr>
<th>Untreated Water Service</th>
<th>FY 2018-19 Effective 7/1/18</th>
<th>FY 2019-20 Effective 7/1/19</th>
<th>FY 2020-21 Effective 7/1/20</th>
<th>FY 2021-22 Effective 7/1/21</th>
</tr>
</thead>
<tbody>
<tr>
<td>For all Units(^1) of Water</td>
<td>$0.76</td>
<td>$0.82</td>
<td>$0.88</td>
<td>$0.95</td>
</tr>
</tbody>
</table>

\(^1\)1 Unit = 1 Ccf of Water = 748 Gallons
SCHEDULE W-25: Wholesale Use with Long-Term Contract

For service to municipalities, water districts and others who, under long-term contracts, purchase water for resale:

First: A Monthly Service Charge based on the type and size of the meter.

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>Disc/ Compound Meters</th>
<th>Crest Meters</th>
<th>Magnetic Meters</th>
<th>Turbine Meters</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8 in</td>
<td>$11</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>3/4 in</td>
<td>$18</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>1 in</td>
<td>$30</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>1-1/2 in</td>
<td>$43</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>2 in</td>
<td>$79</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>3 in</td>
<td>$158</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>4 in</td>
<td>$318</td>
<td>$353</td>
<td>-</td>
<td>$577</td>
</tr>
<tr>
<td>6 in</td>
<td>$476</td>
<td>$685</td>
<td>-</td>
<td>$1,256</td>
</tr>
<tr>
<td>8 in</td>
<td>$635</td>
<td>$1,335</td>
<td>$2,265</td>
<td>$1,875</td>
</tr>
<tr>
<td>10 in</td>
<td>$793</td>
<td>$1,732</td>
<td>-</td>
<td>$3,391</td>
</tr>
<tr>
<td>12 in</td>
<td>$953</td>
<td>$1,840</td>
<td>$5,159</td>
<td>-</td>
</tr>
<tr>
<td>16 in</td>
<td>$1,270</td>
<td>$5,628</td>
<td>-</td>
<td>$7,215</td>
</tr>
<tr>
<td>18 in</td>
<td>-</td>
<td>$6,133</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>20 in</td>
<td>-</td>
<td>$6,349</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

The service charge for a battery of meters installed on one service in lieu of one meter or for a special type of meter, shall be based on the size of single or multiple standard type meters of equivalent capacity.

Second: A charge for water delivered based on one-month’s meter readings:

$1,785.96 per acre-foot or $4.10 per 100 cubic-ft.

Third: An Untreated Wholesale Water Rate Discount Factor for Wholesale Customers receiving untreated water, based on monthly meter readings:

$(169.88) per acre-foot or $(0.39) per 100 cubic-ft.
SCHEDULE W-31: Commercial, Industrial and General Uses outside the City and County of San Francisco

Multiple-family residential, commercial, industrial and general uses served through a separate meter or bank of meters: Schedule W-1C.

SCHEDULE W-33: Public Uses Excluding Wholesale outside the City and County of San Francisco

Public Buildings, Parks and Other Metered Service: Schedule W-1C.
Drought Surcharge

If the Commission, at a publicly noticed meeting, adopts a resolution declaring a stage of water delivery reduction in accordance with the Retail Water Shortage Allocation Plan (i.e., Stage 1, Stage 2, or Stage 3), the following schedule of drought surcharges shall be applied to retail water rates as of the date of the Commission resolution or any effective date designated by the Commission. For residential customers, the surcharges shall assume that the overall demand reduction is split evenly between Tier 1 and Tier 2. Each non-residential customer shall incur the percent drought surcharge uniformly. The overall required surcharge is based on the following formula: surcharge ($ per ccf) = Water Revenue Shortfall from reduced flow / Reduced Water Flow.

<table>
<thead>
<tr>
<th>Retail Water Shortage Allocation Plan Stage</th>
<th>Target Usage Reduction</th>
<th>Drought Surcharge on Volumetric Water Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stage 1</td>
<td>5 - 10%</td>
<td>Up to 10%</td>
</tr>
<tr>
<td>Stage 2</td>
<td>11 - 20%</td>
<td>Up to 20%</td>
</tr>
<tr>
<td>Stage 3</td>
<td>Over 20%</td>
<td>Up to 25%</td>
</tr>
</tbody>
</table>

The drought surcharges shall remain in effect until the Commission, at a publicly noticed meeting, adopts a resolution rescinding the water delivery reduction.

Effective Date

For all the above water rate schedules, the rates for FY 2020-21 shall be effective for water meter readings made on or after July 1, 2020. The rates for FY 2021-22 shall be effective for water meter readings made on or after July 1, 2021 and shall remain in effect until they are modified.
SCHEDULE A: Residential Wastewater

Applicable to Single-Family and Multi-Family Residential wastewater customers. The rates under this schedule are based upon the typical strengths for Domestic Wastes, as determined by the General Manager. All Residential wastewater users shall be charged based on discharge units in accordance with the schedule of rates as follows:

<table>
<thead>
<tr>
<th>Residential</th>
<th>FY 2018-19 Effective 7/1/18</th>
<th>FY 2019-20 Effective 7/1/19</th>
<th>FY 2020-21 Effective 7/1/20</th>
<th>FY 2021-22 Effective 7/1/21</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Monthly Service Charge</td>
<td>Volume per Discharge Unit¹</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>$0.98</td>
<td>$13.06</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>$2.19</td>
<td>$13.88</td>
<td>$14.89</td>
<td>$15.97</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

¹ Discharge Unit = 1 Ccf of Wastewater = 748 Gallons

A discharge unit shall be based on the customer’s metered water use multiplied by the customer’s flow factor representing the quantity of metered water use returned to the sewerage system as wastewater (e.g. a residential single-family customer using 10 units of water and having a flow factor of 90% shall be billed for 9 discharge units. Conversely, a multi-residential family customer using 15 units of water and having a flow factor of 95% shall be billed for 14.25 discharge units).
SCHEDULE B: Non-Residential Wastewater

Users other than Residential wastewater users charged under Schedule A of this Resolution (i.e. Non-Residential), shall be charged the cost for each parameter according to the following:

<table>
<thead>
<tr>
<th>Non-Residential</th>
<th>FY 2018-19 Effective 7/1/18</th>
<th>FY 2019-20 Effective 7/1/19</th>
<th>FY 2020-21 Effective 7/1/20</th>
<th>FY 2021-22 Effective 7/1/21</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Service Charge</td>
<td>$0.98</td>
<td>$2.19</td>
<td>$3.60</td>
<td>$5.21</td>
</tr>
<tr>
<td>Volume per Discharge Unit¹ PLUS</td>
<td>$7.84</td>
<td>$8.29</td>
<td>$8.86</td>
<td>$9.46</td>
</tr>
<tr>
<td>Chemical Oxygen Demand (COD) per Pound PLUS</td>
<td>$0.519</td>
<td>$0.555</td>
<td>$0.599</td>
<td>$0.647</td>
</tr>
<tr>
<td>Total Suspended Solids (TSS) per Pound PLUS</td>
<td>$1.320</td>
<td>$1.412</td>
<td>$1.525</td>
<td>$1.647</td>
</tr>
<tr>
<td>Oil and Grease (O/G) per Pound</td>
<td>$1.331</td>
<td>$1.424</td>
<td>$1.538</td>
<td>$1.661</td>
</tr>
</tbody>
</table>

¹ 1 Discharge Unit = 1 Ccf of Wastewater = 748 Gallons

A discharge unit shall be based on the customer’s metered water use multiplied by the customer’s flow factor representing the quantity of metered water use returned to the sewage system as wastewater (e.g. a commercial customer using 10 units of water and having a flow factor of 90% shall be billed for 9 discharge units).

Users whose parameter loadings are not based on periodic sampling shall be charged based on standard parameter loadings established by the General Manager for each Standard Industrial Classification (SIC) code in accordance with applicable state and federal laws and regulations.
Sewer Service Attributable to Stormwater Runoff Charge

A monthly sewer service charge attributable to stormwater runoff for property owners who do not have water and wastewater accounts with the SFPUC, based on the tier classification of a parcel according to the following:

<table>
<thead>
<tr>
<th>Tier</th>
<th>FY 2018-19 Effective 7/1/18</th>
<th>FY 2019-20 Effective 7/1/19</th>
<th>FY 2020-21 Effective 7/1/20</th>
<th>FY 2021-22 Effective 7/1/21</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low Runoff</td>
<td>$19.83</td>
<td>$20.47</td>
<td>$21.31</td>
<td>$22.16</td>
</tr>
<tr>
<td>Standard Runoff</td>
<td>$32.49</td>
<td>$33.56</td>
<td>$34.93</td>
<td>$36.31</td>
</tr>
</tbody>
</table>

To account for differences in the size and landscape of unmetered properties which affect the quantity of runoff from that property, three tiers of charges are calculated relative to the average charge. A parcel is classified into one of the three tiers (minimal, low and standard runoff) based on its Effective Impermeable Area (EIA). The EIA of each parcel is a measure of the quantity of runoff generated from the property, and therefore indicates the relative cost imposed by that property on the SFPUC’s sewer system.

Properties in the Minimal Runoff tier will not be assessed a charge, as their runoff is de minimis. Properties within the Low Runoff and Standard Runoff tiers will be assessed a monthly charge.
Drought Surcharge

If the Commission, at a publicly noticed meeting, adopts a resolution declaring a stage of water delivery reduction in accordance with the Retail Water Shortage Allocation Plan (i.e., Stage 1, Stage 2 or Stage 3), the following schedule of drought surcharges shall be applied to retail wastewater rates as of the date of the Commission resolution or any effective date designated by the Commission. For residential customers, the surcharges shall assume that the overall demand reduction is split evenly between Tier 1 and Tier 2. Each non-residential customer shall incur the percent drought surcharge uniformly. The overall required surcharge is based on the following formula: surcharge ($ per ccf) = Wastewater Revenue Shortfall from reduced flow/Reduced Wastewater Flow.

<table>
<thead>
<tr>
<th>Retail Water Shortage Allocation Plan Stage</th>
<th>Target Usage Reduction</th>
<th>Drought Surcharge on Volumetric Wastewater Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stage 1</td>
<td>5 - 10%</td>
<td>Up to 10%</td>
</tr>
<tr>
<td>Stage 2</td>
<td>11 - 20%</td>
<td>Up to 20%</td>
</tr>
<tr>
<td>Stage 3</td>
<td>Over 20%</td>
<td>Up to 25%</td>
</tr>
</tbody>
</table>

The drought surcharges shall remain in effect until the Commission, at a publicly noticed meeting, adopts a resolution rescinding the water delivery reduction.

Effective Date

For all the above wastewater rates schedules, the rates for FY 2020-21 shall be effective for water meter readings made on or after July 1, 2020. The rates for FY 2021-22 shall be effective for water meter readings made on or after July 1, 2021 and shall remain in effect until they are modified.
CAPACITY CHARGES

Water Capacity Charge

A. Any customer requesting a new connection to the water distribution system or requiring additional capacity or changing an existing connection shall pay a capacity charge. The capacity charge may not be sold, traded, or conveyed in a manner to another site or customer. The capacity charge does not convey or imply ownership in or of any facilities of the Water System. Customers subject to payment of water capacity charges after July 1, 2020, shall pay the charges as follows:

**FY 2020-21 Water Capacity Charges**

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>Charges</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8 in</td>
<td>$1,906</td>
</tr>
<tr>
<td>3/4 in</td>
<td>$2,860</td>
</tr>
<tr>
<td>1 in</td>
<td>$4,766</td>
</tr>
<tr>
<td>1-1/2 in</td>
<td>$9,530</td>
</tr>
<tr>
<td>2 in</td>
<td>$15,250</td>
</tr>
<tr>
<td>3 in</td>
<td>$30,498</td>
</tr>
<tr>
<td>4 in</td>
<td>$47,654</td>
</tr>
<tr>
<td>6 in</td>
<td>$95,309</td>
</tr>
<tr>
<td>8 in</td>
<td>$152,493</td>
</tr>
<tr>
<td>10 in</td>
<td>$238,269</td>
</tr>
<tr>
<td>12 in</td>
<td>$409,824</td>
</tr>
<tr>
<td>16 in</td>
<td>$714,811</td>
</tr>
</tbody>
</table>

B. The capacity charge shall be adjusted on July 1st of each year by the annual change in the 20 City Average Construction Cost Index (CCI) published by ENR Magazine.

C. Customers subject to payment of the water capacity charge shall receive a prior use credit equal to the equivalent charge for the prior usage without regard to any time limit for such credit.
D. Customers subject to payment of the water capacity charge shall pay the fee prior to issuance of the applicable building permit. Any plan changes will result in a revised capacity charge payment.

E. Assessment of the applicable capacity charge will be based on the date that the General Manager receives the final permit application and building plans.

F. If full payment is not received in accordance with the General Manager’s payment requirements, the new or additional water services will not be authorized.
Wastewater Capacity Charge

A. Any customer requesting a new connection to the Sewerage System or requiring additional collection or treatment capacity or changing an existing connection shall pay a capacity charge. The capacity charge may not be sold, traded, or conveyed in a manner to another site or customer. The capacity charge does not convey or imply ownership in or of any facilities of the Wastewater System. Customers subject to payment of wastewater capacity charges after July 1, 2020, shall pay the charges as follows:

**FY 2020-21 Wastewater Capacity Charges, SIC Groups 2-6**

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>SIC Group 2</th>
<th>SIC Group 3</th>
<th>SIC Group 4</th>
<th>SIC Group 5</th>
<th>SIC Group 6</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8 in</td>
<td>$4,084</td>
<td>$4,794</td>
<td>$5,003</td>
<td>$4,936</td>
<td>$4,726</td>
</tr>
<tr>
<td>3/4 in</td>
<td>$6,127</td>
<td>$7,191</td>
<td>$7,505</td>
<td>$7,404</td>
<td>$7,088</td>
</tr>
<tr>
<td>1 in</td>
<td>$10,212</td>
<td>$11,984</td>
<td>$12,509</td>
<td>$12,340</td>
<td>$11,814</td>
</tr>
<tr>
<td>1-1/2 in</td>
<td>$20,423</td>
<td>$23,969</td>
<td>$25,017</td>
<td>$24,682</td>
<td>$23,627</td>
</tr>
<tr>
<td>2 in</td>
<td>$32,677</td>
<td>$38,349</td>
<td>$40,028</td>
<td>$39,490</td>
<td>$37,806</td>
</tr>
<tr>
<td>3 in</td>
<td>$65,355</td>
<td>$76,698</td>
<td>$80,057</td>
<td>$78,981</td>
<td>$75,609</td>
</tr>
<tr>
<td>4 in</td>
<td>$102,119</td>
<td>$119,841</td>
<td>$125,089</td>
<td>$123,407</td>
<td>$118,140</td>
</tr>
<tr>
<td>6 in</td>
<td>$204,237</td>
<td>$239,683</td>
<td>$250,177</td>
<td>$246,815</td>
<td>$236,280</td>
</tr>
<tr>
<td>8 in</td>
<td>$326,779</td>
<td>$383,492</td>
<td>$400,283</td>
<td>$394,906</td>
<td>$378,048</td>
</tr>
<tr>
<td>10 in</td>
<td>$510,593</td>
<td>$599,207</td>
<td>$625,442</td>
<td>$617,039</td>
<td>$590,699</td>
</tr>
<tr>
<td>12 in</td>
<td>$878,219</td>
<td>$1,030,635</td>
<td>$1,075,760</td>
<td>$1,061,306</td>
<td>$1,016,002</td>
</tr>
<tr>
<td>16 in</td>
<td>$1,531,776</td>
<td>$1,797,620</td>
<td>$1,876,325</td>
<td>$1,851,117</td>
<td>$1,772,099</td>
</tr>
</tbody>
</table>
## FY 2020-21 Wastewater Capacity Charges, SIC Groups 7-11

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>SIC Group 7</th>
<th>SIC Group 8</th>
<th>SIC Group 9</th>
<th>SIC Group 10</th>
<th>SIC Group 11</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8 in</td>
<td>$5,600</td>
<td>$5,803</td>
<td>$6,018</td>
<td>$6,465</td>
<td>$12,049</td>
</tr>
<tr>
<td>3/4 in</td>
<td>$8,399</td>
<td>$8,703</td>
<td>$9,027</td>
<td>$9,699</td>
<td>$18,072</td>
</tr>
<tr>
<td>1 in</td>
<td>$13,998</td>
<td>$14,506</td>
<td>$15,047</td>
<td>$16,165</td>
<td>$30,120</td>
</tr>
<tr>
<td>1-1/2 in</td>
<td>$27,998</td>
<td>$29,013</td>
<td>$30,093</td>
<td>$32,330</td>
<td>$60,241</td>
</tr>
<tr>
<td>2 in</td>
<td>$44,796</td>
<td>$46,420</td>
<td>$48,149</td>
<td>$51,729</td>
<td>$96,386</td>
</tr>
<tr>
<td>3 in</td>
<td>$89,591</td>
<td>$92,839</td>
<td>$96,297</td>
<td>$103,457</td>
<td>$192,771</td>
</tr>
<tr>
<td>4 in</td>
<td>$139,986</td>
<td>$145,062</td>
<td>$150,465</td>
<td>$161,651</td>
<td>$301,206</td>
</tr>
<tr>
<td>6 in</td>
<td>$279,974</td>
<td>$290,123</td>
<td>$300,930</td>
<td>$323,302</td>
<td>$602,411</td>
</tr>
<tr>
<td>8 in</td>
<td>$447,958</td>
<td>$464,198</td>
<td>$481,488</td>
<td>$517,282</td>
<td>$963,857</td>
</tr>
<tr>
<td>10 in</td>
<td>$699,934</td>
<td>$725,308</td>
<td>$752,323</td>
<td>$808,254</td>
<td>$1,506,029</td>
</tr>
<tr>
<td>12 in</td>
<td>$1,203,888</td>
<td>$1,247,530</td>
<td>$1,293,996</td>
<td>$1,390,197</td>
<td>$2,590,368</td>
</tr>
<tr>
<td>16 in</td>
<td>$2,099,805</td>
<td>$2,175,925</td>
<td>$2,256,970</td>
<td>$2,424,761</td>
<td>$4,518,084</td>
</tr>
</tbody>
</table>

B. The capacity charge shall be adjusted on July 1st of each year by the annual change in the 20 City Average Construction Cost Index (CCI) published by ENR Magazine.

C. Customers subject to payment of the wastewater capacity charge shall receive a prior use credit equal to the equivalent charge for the prior usage without regard to any time limit for such credit.

D. Customers subject to payment of the wastewater capacity charge shall pay the fee prior to the issuance of the applicable building permit. Any plan changes will result in a revised capacity charge payment.

E. Assessment of the applicable capacity charge will be based on the date that the General Manager receives the final permit application and building plans.

F. If full payment is not received in accordance with the General Manager’s payment requirements, the new or additional wastewater services will not be authorized.

### Effective Date

The capacity charges shall be effective for permit applications and building plans received by the General Manager on or after July 1, 2020.
SCHEDULE W-40: Meter Resizing

Meter resizing made at the customer’s request except when such resizing is required to maintain service pressure or meet flow requirements:

<table>
<thead>
<tr>
<th>Charge Type</th>
<th>FY 2020-21 Fee</th>
<th>Effective 7/1/20</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Decrease</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>From an existing 2” meter to a 1-1/2” meter or From an existing 1” meter to a 3/4” or 5/8” meter or From an existing 3/4” to a 5/8” meter</td>
<td>$1,824</td>
<td></td>
</tr>
<tr>
<td><strong>Increase</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>From an existing 5/8” to a 3/4” meter or From an existing 3/4” to a 1” meter or From an existing 1-1/2” to a 2” meter</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Reset 2” or smaller meter</strong></td>
<td></td>
<td>$1,393</td>
</tr>
</tbody>
</table>

Note: Change in meter size must be approved by SFPUC. These rates do not apply if the change in meter size results in the need for a change in service line size.

The Customer Service Bureau shall consider a request for meter resizing and decide if it is necessary based on the current fixture count for the property being served and whether it will deliver adequate flow.

All requests for meter decrease for services 3” and larger will be transmitted to the City Distribution Division for a cost estimate. The estimate will be either the cost to resize the meter or to install a new meter based on the age, location, and meter configuration of the existing service.

For meter resizing not covered in the above or when, as determined by the General Manager, any unusual conditions may result in costs more than 15% of scheduled costs, the General Manager may require the payment of actual costs.
SCHEDULE W-41A: Water Service Installation Fees

Applicable to all water customers for service installations made at the customer’s request:

The charge for setting each additional meter on an existing or new service for residential and small commercial use and the charge for resetting a meter on an existing usable service shall be established in the same manner as below.

For installations not covered in the below tables or when, in the opinion of the General Manager, any unusual conditions may result in costs more than 15% greater than the scheduled costs, the General Manager may require payments based on actual costs.

All pipes, valves, fittings, equipment, materials, meters, any other facilities, up to and including the outlet equipment, shall remain the property of the Water Enterprise, and no part of the cost will be refunded.

### Water Installation Service Charges For Single Service

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>Service Type</th>
<th>FY 2020-21 Fee Effective 7/1/20</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 in</td>
<td>Standard Service</td>
<td>$11,573</td>
</tr>
<tr>
<td>1 -1/2 in</td>
<td>Standard Service</td>
<td>$16,259</td>
</tr>
<tr>
<td>2 in</td>
<td>Standard Service</td>
<td>$16,259</td>
</tr>
<tr>
<td>3 in</td>
<td>Standard Service</td>
<td>$46,498</td>
</tr>
<tr>
<td>4 in</td>
<td>Standard Service</td>
<td>$46,498</td>
</tr>
<tr>
<td>6 in</td>
<td>Standard Service</td>
<td>$54,584</td>
</tr>
<tr>
<td>8 in</td>
<td>Standard Service</td>
<td>$62,584</td>
</tr>
<tr>
<td>1 -1/2 in</td>
<td>Fire Service</td>
<td>$15,481</td>
</tr>
<tr>
<td>2 in</td>
<td>Fire Service</td>
<td>$15,481</td>
</tr>
<tr>
<td>4 in</td>
<td>Fire Service</td>
<td>$30,553</td>
</tr>
<tr>
<td>6 in</td>
<td>Fire Service</td>
<td>$36,187</td>
</tr>
<tr>
<td>8 in</td>
<td>Fire Service</td>
<td>$41,532</td>
</tr>
<tr>
<td>1 in</td>
<td>Combination Service</td>
<td>$11,573</td>
</tr>
<tr>
<td>1 -1/2 in</td>
<td>Combination Service</td>
<td>$16,259</td>
</tr>
<tr>
<td>2 in</td>
<td>Combination Service</td>
<td>$16,259</td>
</tr>
<tr>
<td>1 in</td>
<td>Non-Standard Service</td>
<td>$11,573</td>
</tr>
<tr>
<td>1 -1/2 in</td>
<td>Non-Standard Service</td>
<td>$16,259</td>
</tr>
<tr>
<td>2 in</td>
<td>Non-Standard Service</td>
<td>$16,259</td>
</tr>
</tbody>
</table>
## Water Installation Service Charges For Multiple Services

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>Service Type</th>
<th>FY 2020-21 Fee Effective 7/1/20</th>
<th>Primary</th>
<th>Secondary</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 in</td>
<td>Standard Service</td>
<td>$9,468</td>
<td>$4,621</td>
<td></td>
</tr>
<tr>
<td>1 -1/2 in</td>
<td>Standard Service</td>
<td>$11,303</td>
<td>$6,186</td>
<td></td>
</tr>
<tr>
<td>2 in</td>
<td>Standard Service</td>
<td>$11,303</td>
<td>$6,186</td>
<td></td>
</tr>
<tr>
<td>3 in</td>
<td>Standard Service</td>
<td>$48,322</td>
<td>$39,578</td>
<td></td>
</tr>
<tr>
<td>4 in</td>
<td>Standard Service</td>
<td>$48,322</td>
<td>$39,578</td>
<td></td>
</tr>
<tr>
<td>6 in</td>
<td>Standard Service</td>
<td>$56,959</td>
<td>$48,322</td>
<td></td>
</tr>
<tr>
<td>8 in</td>
<td>Standard Service</td>
<td>$65,358</td>
<td>$56,204</td>
<td></td>
</tr>
<tr>
<td>1 -1/2 in</td>
<td>Fire Service</td>
<td>$12,620</td>
<td>$7,470</td>
<td></td>
</tr>
<tr>
<td>2 in</td>
<td>Fire Service</td>
<td>$12,620</td>
<td>$7,470</td>
<td></td>
</tr>
<tr>
<td>4 in</td>
<td>Fire Service</td>
<td>$31,298</td>
<td>$22,801</td>
<td></td>
</tr>
<tr>
<td>6 in</td>
<td>Fire Service</td>
<td>$37,257</td>
<td>$28,749</td>
<td></td>
</tr>
<tr>
<td>8 in</td>
<td>Fire Service</td>
<td>$43,011</td>
<td>$34,471</td>
<td></td>
</tr>
<tr>
<td>1 in</td>
<td>Combination Service</td>
<td>$9,468</td>
<td>$4,621</td>
<td></td>
</tr>
<tr>
<td>1 -1/2 in</td>
<td>Combination Service</td>
<td>$11,303</td>
<td>$6,186</td>
<td></td>
</tr>
<tr>
<td>2 in</td>
<td>Combination Service</td>
<td>$11,303</td>
<td>$6,186</td>
<td></td>
</tr>
<tr>
<td>1 in</td>
<td>Non-Standard Service</td>
<td>$9,468</td>
<td>$4,621</td>
<td></td>
</tr>
<tr>
<td>1 -1/2 in</td>
<td>Non-Standard Service</td>
<td>$11,303</td>
<td>$6,186</td>
<td></td>
</tr>
<tr>
<td>2 in</td>
<td>Non-Standard Service</td>
<td>$11,303</td>
<td>$6,186</td>
<td></td>
</tr>
</tbody>
</table>

### Additional Fees for Water Service Installations on Regulated Streets

Applicable to water service installations in Schedule W-41A when the installation is located on a street or streets identified by the General Manager, in consultation with the Municipal Transportation Agency and the Department of Public Works, as requiring extra permitting and additional paving costs.

<table>
<thead>
<tr>
<th>Fee Name</th>
<th>FY 2020-21 Fee Effective 7/1/20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Special Streets Additional Fee</td>
<td>$2,559</td>
</tr>
<tr>
<td>Moratorium Streets Additional Fee</td>
<td>$4,200</td>
</tr>
</tbody>
</table>
SCHEDULE W-41B: Water Service Connection Fees

**Builders and Contractors Connection Fee** $193
Builder and Contractor customers that connect to the system will be assessed a connection fee.

**Builders and Contractors Meter Rental Deposit**
Builder and Contractor customers who connect to the system, in addition to payment of a connection fee, shall also pay a meter deposit of $1,695 for a 1-inch meter and $5,452 for a 3-inch meter **PLUS** a charge equivalent to 50 units (ccf) of water at the current Schedule W-5 water rate, which will be $491 for FY 2020-21. The deposit will be refunded when the account is closed.

**Builders and Contractors Non-Reporting Penalty Fee**
Builder and Contractor customers who do not bring the rented meter in for reading and testing according to the meter reading schedule will be assessed a penalty fee equivalent to 25 units (ccf) of water at the effective Schedule W-5 water rate, which will be $245 per every delinquent month during FY 20-21.

**Docks and Shipping Connection Fee** $360
Docks and Shipping customers who connect to the system will be assessed a connection fee to cover the administrative costs for setting up a billing account and field work to provide connecting equipment.

**Hydrant Flushing Fee** $597
Customers using a portable meter to connect to a hydrant for potable uses require flushing and water quality testing prior to usage. A fee will be assessed to cover the cost of this service **PLUS** a charge equivalent to 13 units (ccf) of water at the current Schedule W-5 water rate, which will be $128 for FY 2020-21.
SCHEDULE W-42: Meter and Service Relocations

Customer requested meter and service relocations. The City Distribution Division shall determine the location of the meter:

<table>
<thead>
<tr>
<th>Charge Type</th>
<th>FY 2020-21 Fee Effective 7/1/20</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Relocation</strong> of meter no more than 2’ on existing 2&quot; copper service</td>
<td>$4,200</td>
</tr>
<tr>
<td><strong>Relocation</strong> of meter no more than 2’ on existing 1&quot; copper or plastic service</td>
<td>$2,559</td>
</tr>
</tbody>
</table>

If the General Manager determines that the relocation of an active meter and/or service connection is required because of the operations of the Water Enterprise or because of modifications to a street or right-of-way by a public agency, the relocation will be done at no cost to the customer.

If the meter or service to be relocated is not active, the General Manager may elect to sever the service connection and remove the meter without relocating it. If the customer requests a relocation or removal and the General Manager approves such request, the customer shall pay the greater of the standard charge as described above or the actual cost incurred by the Water Enterprise.

For relocations not covered in the above, or when the General Manager determines that unusual conditions may result in costs more than 15% of scheduled costs, the General Manager may require payment of the actual costs of the relocation.
SCHEDULE W-43: Flow Restricting Installations

Applicable to all water customers:

Violation of any water use restrictions by any customer may, after one written warning and in accordance with all applicable laws and legal restrictions, result in the installation of a flow restrictor device on the customer service line. The charge to install and remove the restricting device shall be as follows:

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>FY 2020-21 Fee Effective 7/1/20</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8 in - 1 in</td>
<td>$299</td>
</tr>
<tr>
<td>1 1/2 in - 2 in</td>
<td>$417</td>
</tr>
<tr>
<td>3 in or larger</td>
<td>Actual cost for custom work¹</td>
</tr>
</tbody>
</table>

¹ Flow Restricting Installations for meters 3 inches and larger are charged actual cost including materials, labor, equipment, and applicable overhead charges.

For SCHEDULES W-40 through W-43

The fees in Schedule W-40 through W-43 will be adjusted on July 1 of each year to reflect cost increases, in accordance with the Consumer Price Index released by the Controller’s Office of the City and County of San Francisco.
SCHEDULE W-44: Billing and Service Fees

The following service fees are applicable to all customers except wholesale customers unless as noted.

All fees in Schedule W-44 will be adjusted on July 1 of each year to reflect cost increases, in accordance with the Consumer Price Index released by the Controller’s Office of the City and County of San Francisco except for the Return Check Charge, Pending Shutoff Notice Fee, and Lead Test Fee.

Security Deposit
A customer may be required to make a refundable security deposit equal to the greater of two months of estimated water charges or $108. This deposit is refundable after twelve months of satisfactory payment history or termination of service and settlement of the final bill, whichever occurs first.

Late Payment Penalty
Any charge or fee not paid within 30 days shall be subject to a late payment penalty equal to one-half of one percent (1/2%) for each 30 days or fraction thereof on the amount owed. This late payment penalty shall also apply to wholesale customers.

Return Check Charge $50
A return check charge shall be applied to any account whose payment is returned due to insufficient funds, closed accounts, or any other reason why the customer’s bank did not honor the check. This charge will be made for every such occurrence.

Pending Shutoff Notice Fee $50
Prior to shutting-off water service for non-payment or violation of SFPUC Rules and Regulations, a service shutoff notice is posted and/or mailed to the customer’s premises. A charge will be added to the amount owed for water service to cover the cost of this notice.

Broken Lock Penalty Fee $22
This fee will be charged when a customer breaks the meter lock that was installed when the water service was shutoff in accordance with the Water Enterprise regulations.

Manual Meter-Reading Fee $22
Any customer who has opted out of automatic meter reads will be assessed a manual meter-reading charge.
Meter Test Fee
Any customer who requests to test the accuracy of their water meter will be assessed this fee. If the meter is found to register more than the limit of error specified in the “Water Rules and Regulations Governing Water Service to Customers,” the testing fee will be returned.

Lien Fee
Any account with an outstanding balance of greater than $50 and which is delinquent by more than one billing cycle may be recorded as a lien against the property. A lien fee will be assessed as provided in the Administrative Code of the City and County of San Francisco.

Lead Test Fee
At the customer’s request, the Water Enterprise will provide lead testing of water samples taken from a customer’s home or business. The fee covers sample bottle drop-off and pick-up, as well as the analytical tests.

Laboratory Fees Schedule
The Water and Wastewater Enterprises operate laboratories that provide water testing services for various metals, pollutants, or biological contaminants. Users of these services are primarily City departments but may also include other government agencies or non-governmental organizations working in areas related to the SFPUC’s Enterprises.

Laboratory Fees Schedule can be found at the following link: sfwater.org/labfees
The following fees are charged for access to or rental of lands, facilities or right-of-way (ROW) owned by the SFPUC. Facilities not listed here may be leased to customers based on negotiated contracts.

The ROW and Land Access Permit Fee in Schedule W-45 will be adjusted on July 1 of each year to reflect cost increases, in accordance with the Consumer Price Index released by the Controller’s Office of the City and County of San Francisco. All other fees in Schedule W-45 shall not be adjusted without Commission action.

<table>
<thead>
<tr>
<th>Fee Name</th>
<th>FY 2020-21 Fee Effective 7/1/20</th>
</tr>
</thead>
<tbody>
<tr>
<td>ROW and Land Access Permit Fee</td>
<td>$678 plus $211 per day</td>
</tr>
<tr>
<td>O'Shaughnessy Chalet Rental Fee</td>
<td>$350 per night</td>
</tr>
<tr>
<td>O'Shaughnessy Cottage 2 Rental Fee</td>
<td>$250 per night</td>
</tr>
<tr>
<td>O'Shaughnessy Bunkhouse Rental Fee</td>
<td>$350 per night</td>
</tr>
<tr>
<td>O'Shaughnessy Meal Fee - Breakfast</td>
<td>$10</td>
</tr>
<tr>
<td>O'Shaughnessy Meal Fee - Lunch</td>
<td>$18</td>
</tr>
<tr>
<td>O'Shaughnessy Meal Fee - Dinner</td>
<td>$25</td>
</tr>
<tr>
<td>Sunol and Pulgas Facility Rental (Wedding)</td>
<td>$590 per two hours</td>
</tr>
<tr>
<td>Encroachment Permit</td>
<td>$125</td>
</tr>
</tbody>
</table>
SCHEDULE W-46: Water Enterprise Regulatory Compliance Fees

Backflow Tag Fee

Backflow tag fees for customers who are required to conduct an annual inspection of backflow prevention assemblies per Article 12A of the San Francisco Health Code.

<table>
<thead>
<tr>
<th></th>
<th>FY 2018-19 Effective 7/1/18</th>
<th>FY 2019-20 Effective 7/1/19</th>
<th>FY 2020-21 Effective 7/1/20</th>
<th>FY 2021-22 Effective 7/1/21</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$15</td>
<td>$18</td>
<td>$21</td>
<td>$24</td>
</tr>
</tbody>
</table>

Auxiliary Water System Cross-Connection Test Fee

Buildings with auxiliary water systems required to undergo cross-connection testing.

The Auxiliary Water System Cross-Connection Test Fee will be adjusted on July 1 of each year to reflect cost increases, in accordance with the Consumer Price Index released by the Controller’s Office of the City and County of San Francisco.

<table>
<thead>
<tr>
<th>Building Fixture Count</th>
<th>FY 2020-21 Fee Effective 7/1/20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to 320 Fixtures</td>
<td>$1,684</td>
</tr>
<tr>
<td>321 to 640 Fixtures</td>
<td>$3,368</td>
</tr>
<tr>
<td>641 to 1,280 Fixtures</td>
<td>$5,873</td>
</tr>
<tr>
<td>1,281 to 1,920 Fixtures</td>
<td>$8,021</td>
</tr>
<tr>
<td>1,921 to 2,560 Fixtures</td>
<td>$10,158</td>
</tr>
<tr>
<td>2,561 to 3,200 Fixtures</td>
<td>$12,307</td>
</tr>
<tr>
<td>3,201 to 3,840 Fixtures</td>
<td>$14,456</td>
</tr>
<tr>
<td>Over 3,840 Fixtures</td>
<td>Contact Water Quality Division</td>
</tr>
</tbody>
</table>
SCHEDULE W-47: Wastewater Enterprise
Regulatory Compliance Fees

All fees in Schedule W-47 will be adjusted on July 1 of each year to reflect cost increases, in accordance with the Consumer Price Index released by the Controller’s Office of the City and County of San Francisco.

Pretreatment Permit Application Fee $336
Applicable to the initial permit application and any required annual or bi-annual renewal of Batch Discharge Permits, Industrial User Permits, and Construction Site Runoff Permits (including both Erosion and Sediment Control Plans and Stormwater Pollution Prevention Plans).

Pretreatment Facility Re-Inspection Fee $262
Applicable to permitted wastewater dischargers for inspections exceeding the standard number of required annual or bi-annual inspection of facilities subject to Batch Discharge Permits, Industrial User Permits, Food Service Establishment General Wastewater Discharge Permits, Mobile Washer General Wastewater Discharge Permits, and Dental Practice General Wastewater Discharge Permits.

Stormwater Control Plan Review Fee
Applicable to projects regulated by the Stormwater Management Ordinance. The Initial Submittal Fee is assessed for the review of the Preliminary Stormwater Control Plan. The Subsequent Review Fee is assessed for the review of the Final Stormwater Control Plan and any additional reviews needed.

<table>
<thead>
<tr>
<th>Project Size</th>
<th>Initial Submittal</th>
<th>Subsequent Review</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small Project (&lt;25,000 gsf)</td>
<td>$2,979</td>
<td>$1,911</td>
</tr>
<tr>
<td>Medium Project (25,000 – 250,000 gsf)</td>
<td>$3,940</td>
<td>$2,385</td>
</tr>
<tr>
<td>Large Project (&gt;250,000 gsf)</td>
<td>$5,214</td>
<td>$3,185</td>
</tr>
</tbody>
</table>
SCHEDULE R-1: Residential Service

Residential Electricity Customers served through a separate meter or bank of meters.

Rates:
Charges are calculated using the rates shown below, plus any applicable taxes.

First: A monthly service charge:

| Per Account | $4.15 |

Second: A charge for electricity delivered during the Winter Season as follows:

<table>
<thead>
<tr>
<th>Description</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>For the first 278 kWh</td>
<td>$0.15537/kWh</td>
</tr>
<tr>
<td>For the next 83 kWh</td>
<td>$0.17661/kWh</td>
</tr>
<tr>
<td>All additional kWh</td>
<td>$0.36153/kWh</td>
</tr>
</tbody>
</table>

Or Second: A charge for electricity delivered during the Summer Season as follows:

<table>
<thead>
<tr>
<th>Description</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>For the first 229 kWh</td>
<td>$0.15537/kWh</td>
</tr>
<tr>
<td>For the next 68 kWh</td>
<td>$0.17661/kWh</td>
</tr>
<tr>
<td>All additional kWh</td>
<td>$0.36153/kWh</td>
</tr>
</tbody>
</table>
SCHEDULE R-2: Low-Income Residential Electricity Service

Residential Electricity Customers served through a separate meter or bank of meters who qualify for the SFPUC Power Low-Income Residential Service Discount Programs.

Rates:
Charges are calculated using the rates shown below, plus any applicable taxes.

First: A monthly service charge:

| Per Account | $2.91 |

Second: A charge for electricity delivered during the Winter Season as follows:

<table>
<thead>
<tr>
<th>kWh</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>For the first 278 kWh</td>
<td>$0.10876/kWh</td>
</tr>
<tr>
<td>For the next 83 kWh</td>
<td>$0.12363/kWh</td>
</tr>
<tr>
<td>All additional kWh</td>
<td>$0.25307/kWh</td>
</tr>
</tbody>
</table>

Or Second: A charge for electricity delivered during the Summer Season as follows:

<table>
<thead>
<tr>
<th>kWh</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>For the first 229 kWh</td>
<td>$0.10876/kWh</td>
</tr>
<tr>
<td>For the next 68 kWh</td>
<td>$0.12363/kWh</td>
</tr>
<tr>
<td>All additional kWh</td>
<td>$0.25307/kWh</td>
</tr>
</tbody>
</table>
SCHEDULE R-M: Medical Necessity Assistance Program

Eligibility:
To qualify for this program, a residential customer must apply and certify in writing that a full-time resident in the customer’s home is:

1. Dependent on electrically powered life-support device(s) plugged into the home electric system such as an aerosol tent, pressure pad, apnea monitor, pressure pump, compressor, respirator (all types), electronic nerve stimulator, suction machine, ultrasound nebulizer, electrostatic nebulizer, inhalation pulmonary pressure breather machine (IPPB), iron lung, dialysis machine, hemodialysis machine, motorized wheelchair, or oxygen generator to sustain the life of the patient/person or to prevent deterioration of the person’s medical condition; or

2. A paraplegic, hemiplegic, or quadriplegic, multiple sclerosis patient, neuromuscular patient, scleroderma patient, or person with a compromised immune system being treated for a life-threatening illness that requires special electrically powered heating and/or cooling to sustain the life of the person or to prevent deterioration of the person’s medical condition.

The Medical Necessity Assistance Program application must include certification by a physician licensed in the State of California or by a person licensed by the State of California in accordance with the Osteopathic Initiative Act, that the applicant qualifies for this program.

Recertification:
Unless a permanent disability is demonstrated, customers must re-apply annually in accordance with the rules and procedures provided by the SFPUC.

Rates:
The Medical Necessity use allowance will increase each of the R-1 Residential Service tiers by 75%.
First: A monthly service charge:

| Per Account | $4.15 |

Second: A charge for electricity delivered during the Winter Season as follows:

<table>
<thead>
<tr>
<th></th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>For the first 487 kWh</td>
<td>$0.15537/kWh</td>
</tr>
<tr>
<td>For the next 145 kWh</td>
<td>$0.17661/kWh</td>
</tr>
<tr>
<td>All additional kWh</td>
<td>$0.36153/kWh</td>
</tr>
</tbody>
</table>

Or Second: A charge for electricity delivered during the Summer Season as follows:

<table>
<thead>
<tr>
<th></th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>For the first 401 kWh</td>
<td>$0.15537/kWh</td>
</tr>
<tr>
<td>For the next 119 kWh</td>
<td>$0.17661/kWh</td>
</tr>
<tr>
<td>All additional kWh</td>
<td>$0.36153/kWh</td>
</tr>
</tbody>
</table>
SCHEDULE REV-1: Experimental Electric Vehicle Program

Residential customers operating registered, street-legal electric vehicles and who are taking service under Schedule R-1. Customers will receive one bill for the combined electric consumption of home use and electric vehicle.

1. A customer may elect to request separate service for the charging station and will be billed for the home service under the Schedule R-1 and for the electric vehicle under an appropriate adopted rate.

2. Participation under this schedule is voluntary and is at the discretion of the SFPUC. This schedule will remain in effect until the SFPUC adopts and implements a standard schedule for electric vehicle charging.

3. Applications must include proof of registration of the vehicle(s). Customers must re-qualify annually by applying and providing proof of current registration.

Rates:
Charges are calculated using the rates shown below.

First: A monthly service charge:

| Per Account | $4.15 |

Second: A charge for electricity delivered during the Winter Season as follows:

| For the first 278 kWh | $0.15537/kWh |
| For the next 83 kWh | $0.17661/kWh |
| All additional kWh | $0.27115/kWh |

Or Second: A charge for electricity delivered during the Summer Season as follows:

| For the first 229 kWh | $0.15537/kWh |
| For the next 68 kWh | $0.17661/kWh |
| All additional kWh | $0.27115/kWh |
SCHEDULE C-1: Small Commercial Electricity Service
(Demand<200 kW)

Commercial, industrial, and other general non-residential customers with demands of less than 200 kW served through a separate meter or bank of meters:

Rates:
Charges are calculated using the rates shown below, plus any applicable taxes.

First: A monthly service charge:

<table>
<thead>
<tr>
<th>Per Account with Single Phase Service</th>
<th>$8.99</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per Account with Poly-Phase Service</td>
<td>$22.49</td>
</tr>
</tbody>
</table>

Second: A charge for electricity delivered based on monthly meter readings.

<table>
<thead>
<tr>
<th>For all kWh</th>
<th>Winter Season ($/kWh)</th>
<th>Summer Season ($/kWh)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$0.19324</td>
<td>$0.24773</td>
</tr>
</tbody>
</table>
SCHEDULE C-2S: Medium Commercial Electricity Service - Secondary (Demand 200-500 kW)

Commercial, industrial, and other general non-residential customers with demands between 200 kW and 500 kW served at secondary voltage through a separate meter or bank of meters.

Rates:
Charges are calculated using the rates shown below.

First: A monthly service charge:

<table>
<thead>
<tr>
<th>Per Account</th>
<th>$125.91</th>
</tr>
</thead>
</table>

Second: A monthly Demand Charge and Energy Rate for electricity delivered based on meter readings.

<table>
<thead>
<tr>
<th>Demand Charge</th>
<th>Winter</th>
<th>Summer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Winter</td>
<td>$11.799/kW</td>
<td>$19.467/kW</td>
</tr>
<tr>
<td>Summer</td>
<td>$11.799/kW</td>
<td>$19.467/kW</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Energy Rate</th>
<th>Winter</th>
<th>Summer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Winter</td>
<td>$0.12635/kWh</td>
<td>$0.16303/kWh</td>
</tr>
<tr>
<td>Summer</td>
<td>$0.12635/kWh</td>
<td>$0.16303/kWh</td>
</tr>
</tbody>
</table>
SCHEDULE C-2P: Medium Commercial Electricity Service - Primary (Demand 200-500 kW)

Commercial, industrial, and other general non-residential customers with demands between 200 kW and 500 kW served at primary voltage through a separate meter or bank of meters.

**Rates:**
Charges are calculated using the rates shown below.

**First:** A monthly service charge:

| Per Account | $125.91 |

**Second:** A monthly Demand Charge and Energy Rate for electricity delivered based on meter readings.

<table>
<thead>
<tr>
<th>Demand Charge</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Winter</td>
<td>$12.006/kW</td>
</tr>
<tr>
<td>Summer</td>
<td>$18.378/kW</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Energy Rate</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Winter</td>
<td>$0.12207/kWh</td>
</tr>
<tr>
<td>Summer</td>
<td>$0.15245/kWh</td>
</tr>
</tbody>
</table>
SCHEDULE C-3S: Large Commercial Electricity Service Time of Use - Secondary (Demand 500-1000 kW)

Commercial, industrial, and other general non-residential time of use customers with demands between 500 kW and 1000 kW served at secondary voltage through a separate meter or bank of meters.

Rates:
Charges are calculated using the rates shown below.

First: A monthly service charge:

| Per Account | $647.56 |

Second: A monthly Demand Charge and Energy Rate for electricity delivered based on meter readings.

<table>
<thead>
<tr>
<th>Demand Charge</th>
<th>Winter</th>
<th>Summer</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Part Peak</td>
<td>Peak</td>
</tr>
<tr>
<td></td>
<td>$0.126/kW</td>
<td>$19.458/kW</td>
</tr>
<tr>
<td></td>
<td>Maximum</td>
<td>$18.495/kW</td>
</tr>
<tr>
<td>Energy Rate</td>
<td>Winter</td>
<td>Summer</td>
</tr>
<tr>
<td></td>
<td>Part Peak</td>
<td>Max Peak</td>
</tr>
<tr>
<td></td>
<td>$0.10498/kWh</td>
<td>$0.15378/kWh</td>
</tr>
<tr>
<td></td>
<td>Off Peak</td>
<td>$0.08948/kWh</td>
</tr>
<tr>
<td></td>
<td></td>
<td>$0.11085/kWh</td>
</tr>
<tr>
<td></td>
<td></td>
<td>$0.08242/kWh</td>
</tr>
</tbody>
</table>
SCHEDULE C-3P: Large Commercial Electricity Service Time of Use - Primary (Demand 500-1000 kW)

Commercial, industrial, and other general non-residential time of use customers with demands between 500 kW and 1000 kW served at primary voltage through a separate meter or bank of meters.

Rates:
Charges are calculated using the rates shown below.

First: A monthly service charge:

| Per Account | $989.32 |

Second: A monthly Demand Charge and Energy Rate for electricity delivered based on meter readings.

<table>
<thead>
<tr>
<th>Demand Charge</th>
<th>Winter</th>
<th>Summer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part Peak</td>
<td>$0.153/kW</td>
<td>$17.334/kW</td>
</tr>
<tr>
<td>Maximum</td>
<td>$15.381/kW</td>
<td>$4.716/kW</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Energy Rate</th>
<th>Winter</th>
<th>Summer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part Peak</td>
<td>$0.09699/kWh</td>
<td>$0.14297/kWh</td>
</tr>
<tr>
<td>Off Peak</td>
<td>$0.08286/kWh</td>
<td>$0.10247/kWh</td>
</tr>
</tbody>
</table>

40 Hetch Hetchy Power Rates Schedules
**SCHEDULE I-1S: Industrial Electricity Time of Use - Secondary (Demand > 1000 kW)**

Industrial time of use customers with demands greater than 1000 kW served at secondary voltage through a separate meter or bank of meters.

**Rates:**
Charges are calculated using the rates shown below.

**First:** A monthly service charge:

| Per Account | $1,169.20 |

**Second:** A monthly Demand Charge and Energy Rate for electricity delivered based on meter readings.

<table>
<thead>
<tr>
<th>Demand Charge</th>
<th>Winter</th>
<th>Summer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part Peak</td>
<td>$0.054/kW</td>
<td>$18.765/kW</td>
</tr>
<tr>
<td>Maximum</td>
<td>$18.621/kW</td>
<td>$18.621/kW</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Energy Rate</th>
<th>Winter</th>
<th>Summer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part Peak</td>
<td>$0.09932/kWh</td>
<td>$0.14410/kWh</td>
</tr>
<tr>
<td>Off Peak</td>
<td>$0.08478/kWh</td>
<td>$0.10501/kWh</td>
</tr>
</tbody>
</table>

---

41 Hetch Hetchy Power Rates Schedules
Industrial time of use customers with demands greater than 1000 kW served at primary voltage through a separate meter or bank of meters.

Rates:
Charges are calculated using the rates shown below.

First: A monthly service charge:

| Per Account | $1,169.20 |

Second: A monthly Demand Charge and Energy Rate for electricity delivered based on meter readings.

| Demand Charge | Winter | Part Peak | $0.126/kW |
|              | Winter | Maximum   | $16.488/kW |
|              | Summer | Max Peak  | $20.178/kW |
|              | Summer | Part Peak | $5.355/kW |
|              | Summer | Maximum   | $16.488/kW |

| Energy Rate  | Winter | Part Peak | $0.09725/kWh |
|             | Winter | Off Peak  | $0.08295/kWh |
|             | Summer | Max Peak  | $0.14593/kWh |
|             | Summer | Part Peak | $0.10291/kWh |
|             | Summer | Off Peak  | $0.07646/kWh |
Annual Adjustment:

Applicable to all residential, commercial, and industrial customers.

Effective July 1 of each year, these rates shall be adjusted by the percentage change in the equivalent PG&E tariff schedule as of April 1.

Special Conditions:

Summer

<table>
<thead>
<tr>
<th></th>
<th>Time</th>
<th>Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Peak</td>
<td>12:00 noon to 6:00 pm</td>
<td>Monday through Friday (except holidays).</td>
</tr>
<tr>
<td>Part-Peak</td>
<td>8:30am to 12:00 noon</td>
<td>Monday through Friday (except holidays).</td>
</tr>
<tr>
<td></td>
<td>6:00pm to 9:30pm</td>
<td>Monday through Friday (except holidays).</td>
</tr>
<tr>
<td>Off-Peak</td>
<td>9:30pm to 8:30am All day</td>
<td>Monday through Friday (except holidays).</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Saturday, Sunday and holidays.</td>
</tr>
</tbody>
</table>

Winter

<table>
<thead>
<tr>
<th></th>
<th>Time</th>
<th>Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part-Peak</td>
<td>8:30am to 9:30pm</td>
<td>Monday through Friday (except holidays).</td>
</tr>
<tr>
<td>Off-Peak</td>
<td>9:30pm to 8:30am All day</td>
<td>Monday through Friday (except holidays).</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Saturday, Sunday and holidays.</td>
</tr>
</tbody>
</table>

Holidays for the purpose of these rate schedules are New Year’s Day, President’s Day, Memorial Day, Independence Day, Labor Day, Veterans’ Day, Thanksgiving, and Christmas on the dates the holidays are legally observed.

1. Seasonal Changes - The winter season is November 1 through April 30. The summer season is May 1 through October 31.
2. Standard Service Facilities - Except for metering equipment, which shall be supplied by the SFPUC, the customer is responsible to install, own, operate, and maintain all facilities required to receive service at the point of delivery.
3. Special Facilities - If the customer requests the SFPUC to install, own, operate, or maintain any facilities other than the Standard Service Facilities, the customer will reimburse the SFPUC for all its costs associated with such Special Facilities.
4. Contracts - Customers who use service for only part of the year may be required to execute a service contract. After the initial term, the contract shall continue for a successive term of one year until cancelled by either the Customer or the SFPUC upon thirty days written notice.
SCHEDULE M-1: Miscellaneous Power Charges

Applicable to residential, commercial and industrial customers as appropriate.

Security Deposit
A customer may be required to make a refundable security deposit equal to the greater of two months of estimated power charges or $108. This deposit is refundable after one year of satisfactory payment history or termination of service and settlement of the final bill, whichever occurs first.

Late Payment Penalty
Any charge or fee not paid within 30 days shall be subject to a late payment penalty equal to one-half of one percent (1/2%) for each 30 days or fraction thereof on the amount owed. This late payment penalty shall also apply to wholesale customers.

Return Check Charge $50
A return check charge shall be applied to any account whose payment is returned due to insufficient funds, closed accounts, or any other reason why the customer’s bank did not honor the check. This charge will be made for every such occurrence.

Pending Shutoff Notice Fee $50
Prior to shutting-off power service for non-payment or violation of SFPUC Rules and Regulations, a service shutoff notice is posted and/or mailed to the customer’s premises. A charge will be added to the amount owed for power service to cover the cost of this notice.

Document Reproduction Charge $0.10
A document reproduction charge shall be applied per page for standard paper copies of documents when made at the customer’s request.

Lien Fee
Any account with an outstanding balance of greater than $50 and which is delinquent by more than one billing cycle may be recorded as a lien against the property. A lien fee will be assessed as provided in the Administrative Code of the City and County of San Francisco.

Temporary Service Installation and Removal Fee $339

Field Action Charge $56

Pole or Underground Disconnections $157
(Requiring a line crew)
Lost, Stolen or Damaged Equipment Charge
Lost, stolen or damaged SFPUC equipment will be charged to the customer at the SFPUC’s actual cost, including labor, materials, overhead, etc.

Field Visits
Any customer request for field visits outside normal operating hours, troubleshooting problems not caused by the SFPUC equipment or service, meter testing or repairs, or any other customer-requested service not covered elsewhere in the Schedule of Charges will be, at the discretion of the General Manager, billed to the customer at the actual cost to the SFPUC. Such charges may include labor, materials, vehicles, overhead, etc.

The Return Check Charge and Pending Shutoff Notice Fee will not be adjusted from their current levels. All other fees in Schedule M-1 will be adjusted on July 1 of each year to reflect cost increases, in accordance with the Consumer Price Index released by the Controller’s Office of the City and County of San Francisco.
SCHEDULE M-2: Municipal Electricity Service Rates

Electric service from Hetch Hetchy Power Enterprise to the City and County of San Francisco municipal departments and other public agencies (all or specific divisions of the entities and departments) shall receive electric service at fixed rates. Resolution 20-0098 adopted the rates for FY 2020-21 and FY 2021-22, as follows:

A charge for all electricity delivered based on meter readings on or after July 1, 2020 as follows:

<table>
<thead>
<tr>
<th>General Use Municipal Electricity Service Rate ($/kWh)</th>
<th>FY 2020-21</th>
<th>FY 2021-22</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Effective</td>
<td>Effective</td>
</tr>
<tr>
<td></td>
<td>7/1/20</td>
<td>7/1/21</td>
</tr>
<tr>
<td></td>
<td>$0.08877</td>
<td>$0.09877</td>
</tr>
</tbody>
</table>

SCHEDULE SS: Shoreside Power Rate

Electric service from the Hetch Hetchy Power Enterprise to the Port of San Francisco cruise ship terminal. Charges are calculated as follows:

<table>
<thead>
<tr>
<th>Shoreside Power Rate ($/kWh)</th>
<th>FY 2020-21</th>
<th>FY 2021-22</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Effective</td>
<td>Effective</td>
</tr>
<tr>
<td></td>
<td>7/1/20</td>
<td>7/1/21</td>
</tr>
<tr>
<td></td>
<td>$0.19267</td>
<td>$0.19267</td>
</tr>
</tbody>
</table>
The Green Tariff offers Hetch Hetchy customers – on a first come, first served basis – the opportunity to receive 100 percent renewable energy that meets California’s Renewable Portfolio Standards (“RPS”). The combined total of all enrolled customers in this tariff is limited to 200,000 megawatt-hours per year.

This Green Tariff will allow Hetch Hetchy Power customers participating in the California Air Resources Board Low-Carbon Fuel Standard (“LCFS”) Program to be considered as a zero-carbon-intensity electric energy pathway under that program.

Customers must request to be enrolled, except that SFMTA accounts previously enrolled in the Pilot Green Renewable Energy Program will be automatically enrolled in the Green Tariff on the next billing cycle after the effective date of this tariff.

The Green Tariff is a premium surcharge that will be added to the customer’s otherwise applicable rate schedule. The premium for each Hetch Hetchy rate schedule as follows:

i. **General**: $0.008 per kWh for all energy usage that is not otherwise covered in Section ii, below.

ii. **Schedule M-2 (GUSE) customers, Schedule SS (Shoreside power) customers, and Municipal Enterprise Departments only**: $0.000 per kWh for all energy usage that is specified as participating in the LCSF Program subject to the following mandatory revenue sharing requirement:

   A. **Schedule M-2 (GUSE) customers**: Customer must share 50% of the revenues from the sale of LCFS credit with HHP.

   B. **Schedule SS (Shoreside power) customers and Municipal Enterprise Departments (that are not paying a GUSE rate)**: Customer must share 20% of the revenues from the sale of LCFS credits with HHP.
CleanPowerSF Electric Rates and Charge

Because CleanPowerSF rates may change throughout the fiscal year, please refer to our website for the current applicable rates. CleanPowerSF Rates Schedules can be found at the following links:

Residential: cleanpowersf.org/residential
Commercial: cleanpowersf.org/commercial