

**25% MANDATORY ALLOCATION
PROGRAM APPEALS FORM**



Irrigation accountholders seeking consideration of an appeal must provide all information requested below. Incomplete appeals will not be evaluated. Appeals may be subject to a site visit by an SFPUC Water Conservation Inspector to verify the claim. Previously approved appeals will be honored under the March - October 2016 Mandatory Allocation Program.

Customer Information			
Customer Name:		Phone Number:	
Property Address:		Alternate Phone Number:	
SFPUC Account Number:		Email Address:	

Exceptions
<p>Please select a reason from the options below for which you are requesting an exception or modification to your irrigation account(s) allocation under the 25% Mandatory Allocation Program:</p> <p><input type="checkbox"/> 1. My baseline allocation is incorrect. <i>2013 data is not representative of actual irrigation use.</i></p> <p><input type="checkbox"/> 2. My account's irrigation demand is for a community garden or demonstration project. <i>The site is accessible or beneficial to the community and public.</i></p> <p><input type="checkbox"/> 3. My irrigation demand is for 100% edible plantings for individual consumption or commercial purposes. <i>The site consists of 100% edible plants for my own use or for commercial purposes.</i></p> <p><input type="checkbox"/> 4. My irrigation demand is served by recycled water. <i>The site receives tertiary-treated recycled water. Please identify the sources, date of service, and quantity.</i></p> <p><input type="checkbox"/> 5. My irrigation demand is served by raw water and/or 100% of the plantings are grown for commercial sales. <i>The site uses raw water to irrigate plants grown for commercial purposes like nurseries and tree farms.</i></p> <p><input type="checkbox"/> 6. I have multiple irrigation accounts and wish to redistribute the allocations to achieve the same overall reduction. <i>By checking this box, I agree to the following program conditions:</i></p> <ul style="list-style-type: none"> • <i>Properties must be owned by the same entity;</i> • <i>Redistribution of account allocations must be made within 15 days of receipt of the initial allocations or no later than 15 days of the most recent bill; no more than two appeals will be granted during the restriction period;</i> • <i>Each account must serve a hospital, university, cemetery, State or Federal governmental facility, or otherwise serve a space that is accessible or beneficial to the community and public; and</i> • <i>Each account must comply with applicable outdoor water use restrictions.</i>

Explanation of Request
<p>Please provide a detailed explanation to support your request for an exception or modification as marked above. If available, provide additional documentation that directly supports your claim.</p>

Please return this form and all required documentation to the address below:

SFPUC Customer Services, 525 Golden Gate Avenue, 2nd Floor, San Francisco, CA 94102, or email to: customerservice@sfgov.org

For questions about irrigation allocations, baseline measurement periods, or the appeals process, please call SFPUC Customer Services at (415) 551-3000.

If needed, please use additional space below to detail your request:

For SFPUC Use Only

Date received: _____

Approved? ___Yes ___No

If approved with modifications, please explain: _____

If rejected, please explain: _____

Staff Initials/Date: _____