

NOTICE OF PUBLIC HEARING

MEETING VIA TELECONFERENCE TO CONSIDER ADOPTION OF THE CUSTOMER AFFORDABILITY AND ARREARAGE MANAGEMENT PILOT PROGRAM FOR 150 RESIDENTIAL CUSTOMERS WHO HAVE ACCRUED HIGH LEVELS OF ARREARAGES

TUESDAY, APRIL 13, 2021 - 1:30 P.M.

VIA TELECONFERENCE

During its regular meeting on April 13, 2021, at 1:30 PM, to be held via teleconference, the San Francisco Public Utilities Commission (SFPUC) will consider approving a resolution to approve the Customer Affordability and Arrearage Management Pilot Program Rules and authorize the SFPUC General Manager to implement the Pilot Program for a six-month period. The six-month Pilot Program would serve 150 residential customers selected by random lottery who meet the following eligibility criteria: (1) reside in the 94112, 94124, and 94134 zip codes, (2) have a minimum of \$284 in accrued delinquent water/sewer bills over 90 days past due, and (3) have a gross maximum household income below 80% of the area median income.

Participating customers will be offered a combination of rate discounts and/or debt relief. In collaboration with the Office of Financial Empowerment and the Financial Justice Project within the Office of the Treasurer and Tax Collector, the Pilot Program will measure the efficacy of supportive interventions including higher rate discount levels and the use of debt relief to incentivize payment of water and sewer bills. The Pilot Program will utilize \$50,000 in grant funds awarded to the Office of Financial Empowerment to support the testing of the debt relief incentive component of the Program.

Copies of the agenda item, including the Program Rules and eligibility requirements, will be available 72 hours in advance of the April 13, 2021 meeting on the Commission's website: <https://sfpuc.org/about-us/boards-commissions-committees/sfpuc-commission/agendas-minutes-resolutions-log>

Posted: April 1, 2021