MEETING MINUTES
Tuesday, November 17, 2020
5:30 p.m. - 7:00 p.m.

PARTICIPATE VIA BLUEJEANS VIRTUAL CONFERENCE SOFTWARE
Link: https://primetime.bluejeans.com/a2m/live-event/xvupfkqc
Dial-in Number: (415) 466-7000
PIN: 9468351 #

Mission: The purpose of the SFPUC CAC is to provide recommendations to the SFPUC General Manager, the SFPUC Commission, and the Board of Supervisors regarding the agency’s long-term strategic, financial, and capital improvement plans (Admin Code 5.140-142).

This meeting is being held by Teleconference Pursuant to the Governor’s Executive Order N-29-20 and the Sixteenth Supplement to Mayoral Proclamation Declaring the Existence of a Local Emergency Dated February 25, 2020

During the Coronavirus Disease (COVID-19) emergency, the San Francisco Public Utilities Citizens Advisory Committee’s (SFPUC CAC) regular meeting room, 525 Golden Gate Ave., 3rd Floor Tuolumne Conference Room, is closed. CAC Members and SFPUC staff will convene CAC meetings remotely by teleconference. Members of the public are encouraged to submit their public comment on agenda items in advance of the teleconference meeting by emailing comments to ajimenez@sfwater.org. Comments submitted no later than 12PM on Tuesday the day of the meeting will be read into the record by SFPUC CAC Staffing Team members during the teleconference meeting and will be treated as a substitute to providing public comment during the meeting. Persons who submit written public comment in advance on an agenda item or items will not be permitted to also provide public comment on the same agenda item(s) during the meeting.

Members:
Anietie Ekanem, Chair (D10)
Marria Evbuoma (D1)
Suki Kott (D2)
Steven Kight (D3)
Jim McHugh (D4)
Ted Loewenberg (D5)
Amy Zock, (D6)
VACANT (D7)
Amy Nagengast (D8)
Moisés García (D9)
Jennifer Clary (D11)
Austin Hunter (M-Env. Org)

Nicole Sandkulla (M-Reg’l Water Customers)
Mark Tang (M-Eng./Financial)
Eliahu Perszyk (M-Lg Water User)
VACANT (B-Small Business)
Misty McKinney (B-Env Justice)

M = Mayoral appointment, B = Board President Appointment

Staff Liaisons: Tracy Zhu and Amanda Jimenez
Staff Email for Public Comment: Ajimenez@sfwater.org

ORDER OF BUSINESS

OUR MISSION: To provide our customers with high-quality, efficient and reliable water, power and sewer services in a manner that values environmental and community interests and sustains the resources entrusted to our care.
1. **Call to order and roll call at 5:30pm:**

Members present at roll call: (10) Ekanem, Evbuoma, Kott, Loewenberg, Nagengast, García, Clary, Hunter, Tang, Perszyk

Members absent: (5) Kight, McHugh, Zock, Sandkulla, McKinney

2. **Approve October 20, 2020 Minutes**

Amendment: Chair Ekanem proposed an amendment to his discussion comment after the presentation to state "impact fund and incubator."

Motion was made (Clary) and seconded (García) to approve the amended October 20, 2020 Minutes

AYES: (10) Ekanem, Evbuoma, Kott, Loewenberg, Nagengast, García, Clary, Hunter, Tang, Perszyk

NOES: (0)

ABSENT: (5) Kight, McHugh, Zock, Sandkulla, McKinney

3. **Report from the Chair – Anietie Ekanem**

- Welcome members of the public and staff
- Welcome Austin Hunter, Mayoral appointee to the Regional/Statewide Environmental Org seat!
- Reminder about recruitment for CAC seats: D6, D7, Small Business (B), Environmental Justice Org (B)

Public Comment: None

4. **Public Comment:** Members of the public may address the Committee on matters that are within the Committee’s jurisdiction and are not on today’s agenda

Public Comment: None

5. **Presentation and Discussion: Customer Outreach for Emergency Rate Assistance Programs**

Jessica Bowker, Community Benefits Communications Manager, Communications Division, External Affairs

**Presentation:**
- Bill Relief Program Overview
- Outreach Goals
- Key Objectives
- Campaign Highlights
- Earned Media
- Results Achieved
- Top Performers
- Other Tactics Outcomes
- Impact On Applications
- Conclusions
- Next Steps
- The Team
Discussion
  o **Chair Ekanem** asked if SFDPH and faith-based organizations have been contacted to distribute information about the program since they have access to vulnerable communities in their food distribution efforts.
  o **Staff Bowker** replied that SFDPH and faith-based organizations were not contacted, but that the EOC has contacted other groups
  o **Chair Ekanem** recommended a more direct conversation.
  o **Member Hunter** asked if there has been any interdepartmental collaboration to help with small business outreach.
  o **Staff Bowker** responded that they have worked with Office of Economic and Workforce Development (OEWD), the Board of Supervisors and a small business outreach list was built. She suggested that there is more to be done, such as talk to organizations directly.
  o **Member Clary** asked if customers that have enrolled in the program are up to date paying their bills.
    **Staff Bowker** answered that she does not have that information, but have seen the numbers on people that are two bills behind but has no statistics about the overlap with the program.
  o **Member Garcia** offered to connect with Staff Bowker to help facilitate potential partnerships, such as DCYF and other service providers, to make sure that communities are being reached.
  o **Member Clary** asked how this program provides information to inform the revised customer assistance program.
    **Staff Bowker** responded that the regular Customer Assistance Program has not seen significant numbers increase and the affordability group is working on a plan. All program information has been shared.
  o **Member Clary** asked if there is any coordination with PG&E’s CARE (California Alternative Rates for Energy) program.
    **Staff Bowker** said that probably the CleanPowerSF team is more appropriate to answer the questions. Staff Bowker also clarified that the bill relief program is for water and sewer bills as well as for power customers under the CleanPowerSF program.
  o **Chair Ekanem** asked about large apartment buildings and HOAs (Homeowner Associations) and their connection with the program structure.
    **Staff Bowker** responded that the program focuses on single-family residential accounts and commercial accounts such as though for small businesses and nonprofits.

Public Comment: None.

Presentation, Discussion, and Possible Action: Resolution in Support of the SFPUC’s Offer to Purchase PG&E’s Electric Distribution and Transmission Assets that Serve San Francisco, Moisés García, Power CAC Chair

Presentation:
  o **Member García**, Power CAC Chair, drew attention to a recent news article about interconnectability and the importance of continuing the work of acquiring PG&E assets.
Member Tang explained the resolution intends to bring support to the City’s purchase of PG&E’s assets in San Francisco.

Discussion
- Member Clary suggested updating the resolution to reflect that the Federal Energy Regulatory Commission has ruled against San Francisco.
- Member Garcia, Power CAC Chair, clarified that the City of San Francisco is currently litigating the Federal Energy Regulatory Commission’s ruling.
- Member Clary suggested editing the resolution to state that “interconnection-related disputes have been challenged at the Federal Energy Regulatory Commission and courts”.

Motion was made (Clary) and seconded (Ekanem) to adopt the resolution.

The motion PASSED with the following votes:

AYES: (10) Ekanem, Evbuoma, Kott, Loewenberg, Nagengast, García, Clary, Hunter, Tang, Perszyk

NOES: (0)

ABSENT: (5) Kight, McHugh, Zock, Sandkulla, McKinney

6. Staff Report

- Staff Zhu asks how often would the CAC members like to receive the SFPUC Week-in-Review newsletter. Chair Ekanem, Member Clary responded they would like to receive the newsletter weekly.
- Upcoming Meetings
  1. Water – November 24, 2020
  2. Full CAC – January 19, 2020
  3. Power – January 5, 2020
  4. Wastewater – January 12, 2020
- Six meetings have been held this far in the Fiscal Year 2020/2021.

Member Loewenberg left the meeting at 6:36 PM and returned at 6:41 PM.

7. Future Agenda Items and Resolutions

- Commissioner Visits – tentatively January
- Agency-wide Planning & Policy on Climate Change & Adaptation
- Interagency Working Group on Sea Level Rise
- Contracting Process
- Education Resolution
- PUC Properties and City Department Partnerships
- Water Equity and Water Access for Homeless
- Workforce Programs
- Water Rights and Raker Act
- Water Use and Parks
- Flooding Protection
- Water Quality Report
- Green New Deal
- Micro Hydroelectric Power
• Prop A Bond Funding
• Asset management policy – Tentatively December

Adopted Resolutions for Follow Up
• Resolution in Support of a Skilled and Diverse Utility Workforce adopted February 19, 2019
• Resolution Honoring the Life, Activism, and Contributions of Dr. Espanola Jackson to the Local Community adopted on April 19, 2016
• Resolution on Balboa Reservoir adopted March 15, 2016

8. Announcements/Comments – The next meeting for the Full CAC will be on December 15, 2020. Check www.sfwater.org/cac for confirmation of the meeting date for the next scheduled meeting.

• Member Clary mentioned that a workshop about the Bay-Delta Plan and the Voluntary Agreement is scheduled for Monday, November 30, 2020, and that would be interesting and useful to understand the delta flows.

9. Adjournment

Motion was made (Ekanem) and seconded (Clary) to adjourn the meeting.

Meeting was adjourned at 6:45 PM