2020 Resolutions
Adopted
By
The SFPUC
Full Citizens’ Advisory Committee
Resolution in Support of Interim Emergency Rate Assistance Program and Revised Community Assistance Program

WHEREAS, the San Francisco Public Utilities Commission (SFPUC) has maintained a Customer Assistance Program (CAP) since 2004 to provide rate subsidies for eligible San Francisco water and wastewater ratepayers;

WHEREAS, the SFPUC’s CAP program currently serves approximately 1,200 households, even though the SFPUC has estimated that nearly 26,000 qualify for this subsidy;

WHEREAS, Mayor Breed ordered a moratorium on Water Shutoffs due to nonpayment of bills as of March 13, 2020;

WHEREAS, the SFPUC subsequently restarted all water connections that had been shut off due to nonpayment, such that no households are currently without water and wastewater service due to nonpayment;

WHEREAS, the SFPUC Commission at its May 26, 2020 meeting, adopted a 6-month interim emergency rate assistance plan for residents in economic distress, for which nearly 5,000 customers have already applied; now therefore, be it

RESOLVED, that the SFPUC Citizens’ Advisory Committee (CAC) supports the continuation of the Mayor’s moratorium on shutoffs as well as the interim emergency rate assistance program adopted by the Commission;

FURTHER RESOLVED, that the CAC urges the SFPUC to consider changes to its current CAP program and the manner and extent to which it is advertised to ensure that the most at-risk San Francisco households are aware of the program and able to readily enroll;

FURTHER RESOLVED, the CAC further requests that the interim emergency rate assistance program be extended beyond its current September 10, 2020, end date until such time as the CAP program has been updated.

As adopted by the Full Citizens’ Advisory Committee on July 21, 2020.