WHEREAS, On May 9, 2016, in response to the fifth year of drought, California Governor Jerry Brown issued Executive Order B-37-16 that directs the State Water Resources Control Board (State Water Board) to make conservation a way of life and permanently prohibit practices that waste potable water and that are temporarily prohibited through State Water Board emergency conservation regulations as adopted in Resolutions 2014-0038, 2015-0013, and 2015-0032, and

WHEREAS, The SFPUC through SFPUC Resolutions 14-0121, 15-0102, and 15-0119 adopted water waste restrictions consistent with the State Water Board’s emergency regulations, including prohibiting the watering outdoor landscapes during and within 48 hours after a rain event; prohibiting the use of potable water to irrigate ornamental turf on public street medians; and requiring that hotels offer guests the option to reuse towels and linens, and

WHEREAS, Through SFPUC Resolution 19.786 and as described in Section E, Rule 12 of its Rules and Regulations Governing Water Service to Customers, the SFPUC previously adopted and published other water waste restrictions, several of which were consistent with the State Water Board’s emergency regulations, and a process for responding to reports of water waste, and

WHEREAS, The SFPUC intends to make permanent all water waste restrictions that the Governor and State Water Board have established as permanent prohibitions, and

WHEREAS, The SFPUC intends to update outdated language in Section E, Rule 12 of its Rules and Regulations Governing Water Service to Customers, now, therefore, be it

RESOLVED, That this Commission hereby authorizes the General Manager of the SFPUC to make the following water waste restrictions permanent and to update Section E, Rule 12 of its Rules and Regulations Governing Water Service to Customers as provided below:

The customer will be in violation of the SFPUC’s Water Waste Restrictions if the customer is found to be using water in the following ways:

- Application of potable water to outdoor landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots or structures
- Use of hoses for any purpose without a positive shut-off valve
- Use of potable water to wash sidewalks, driveways, plazas and other outdoor hardscapes for reasons other than health, safety, or to meet City of San Francisco standards for sidewalk cleanliness and in a manner that causes runoff to storm drains and sewer catch basins.
- Use of single pass cooling systems, fountains and decorative water features, and commercial car washes
• Application of potable water to outdoor landscapes during and within 48 hours after measurable rainfall
• Irrigation with potable water of ornamental turf on public street medians
• Use of potable water for consolidation of backfill, dust control, or other nonessential construction purposes if foundation drainage or recycled water is available and approved by the Department of Public Health
• Serving drinking water other than upon request at eating or drinking establishments, including restaurants, hotels, cafes, cafeterias, bars or other public places where food or drink are served
• To promote conservation, hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily and display notice of this option in guestrooms

The SFPUC will notify customers it observes or are publicly reported to be violating a water waste restriction and advise them of corrective action. Notification methods may include letter, phone call, and dispatch of an inspector. Customers may be subject to enforcement that could include fines on their water bill, installation of flow restriction devices, or other actions.

I hereby certify that the foregoing resolution was adopted by the Public Utilities Commission at its meeting of June 28, 2016.

[Signature]
Secretary, Public Utilities Commission