

PROGRAMS, REBATES, & INCENTIVES



San Francisco
Water Power Sewer
Services of the San Francisco Public Utilities Commission



RESIDENTIAL CUSTOMERS

The San Francisco Public Utilities Commission (SFPUC) offers a variety programs, grants, rebates, and incentives to our ratepayers. If you need in-language assistance, please call Customer Service during normal business hours (Monday to Friday, 8:00 a.m. to 5:00 p.m. except City holidays) at 415-551-3000.

Community Assistance Program (CAP):

Low-income single-family customers may receive a 15% discount on their water and 35% discount on their sewer bills. Learn more at sfwater.org/cap.

Residential Clothes Washer Rebates:

Customers can qualify to receive up to a \$100 rebate for the purchase and installation of a pre-approved high-efficiency clothes washer. Rebate applications must be postmarked within 60 days of purchase date. Learn more at sfwater.org/washer.

Water-Wise Evaluation:

A specialist will conduct a walk-through of your home or garden to provide information about your water use, water-saving measures, and identify leaks that may help lower your bill. Schedule an appointment by emailing waterconservation@sfwater.org or calling 415-551-4730.

Free Water-Saving Devices:

Residential customers can receive free water-saving devices, such as showerheads, faucet aerators, garden-hose shut-off valves, and parts to repair leaky toilets to help with water conservation by picking up the devices at our Customer Service Center with proof of residency or calling 415-551-4730 to schedule a Water-Wise Evaluation. Learn more at sfwater.org/waterdevices.

Plumbing Fixture Replacement Program (PREP)

Residential customers with old toilets using at least 3.5 gallons per flush and installed before 1994 may be eligible to replace them with water-efficient models for free. Learn more at sfwater.org/prep.

Graywater:

Single-family and two-unit multi-family customers may receive a \$125 discount off the purchase of a Laundry-to-Landscape (L2L) graywater kit to reuse the water from your clothes washer to water your garden. Graywater projects that require a permit from the Department of Building Inspection (DBI) may be eligible for a rebate up to \$225 to help cover the permit cost. Learn more at sfwater.org/graywater.

Rainwater Harvesting Program:

We offer discounts of up to \$100 on pre-approved 50-gallon rain barrels and up to \$350 off on the purchase of a cistern ranging from 130 up to 700 gallons. Learn more at sfwater.org/rainwater.

CleanPowerSF:

CleanPowerSF is a not-for-profit program that brings clean energy to San Francisco at low, stable rates. All San Francisco PG&E customers are eligible to sign up early at sfwater.org/cleanpowersf.

GoSolarSF:

If you are a San Francisco resident enrolled in CleanPowerSF or are an existing Hetch Hetchy Power customer, you may be eligible for a solar incentive to lower the out-of-pocket costs of your solar investment. If you are a low-income homeowner, you may receive up to 100% off your solar installation system. Learn more at sfwater.org/solarincentive.

Residential Energy Conservation Kits Program:

New Hetch Hetchy residential electric customers at Hunters Point Shipyard can receive a kit containing two energy-saving dimmable LED light bulbs and energy-saving tips. To learn more, call 415-551-4623 or email saveenergy@sfwater.org.

Grant Assistance Program For Floodwater Management:

Eligible property owners in San Francisco can apply for grants up to \$100,000 per property to install flood barriers, sewer backflow preventers, flood walls, and other floodwater management projects to help property owners minimize the risk of property damage due to flooding from rainstorms. Learn more at sfwater.org/floodwatergrant.

Garden And Landscaping Workshops:

We sponsor low-cost workshops at Garden for the Environment to help customers create and maintain water-efficient gardens. Learn more at sfwater.org/gardenworkshops.

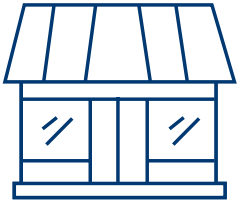
Sidewalk Garden Project:

We partner with Friends of the Urban Forest (FUF) to create sidewalk gardens with San Francisco residents. If you are interested in installing permeable sidewalk gardens to help reduce the burden of stormwater runoff on our sewer system, apply at fuf.net/sidewalk.

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Commercial High-Energy Washer (HEW) Rebate:

Customers can qualify to receive up to a \$500 rebate for the replacement of a commercial-grade clothes washer with a commercial high-efficiency washer with a water factor of 4.5 or below. Rebate applications must be postmarked within 60 days of purchase date. Learn more at sfwater.org/hew.

Water-Wise Evaluation:

A specialist will conduct a walk-through of your commercial property to provide you information about your water use, water-savings measures, and identify leaks. We provide free showerheads, aerators, pre-rinse spray valves, and other water-saving devices during the evaluation. Schedule an appointment by emailing waterconservation@sfwater.org or calling 415-551-4730.

Water Efficient Equipment Retrofits:

Customers who significantly reduce their use of potable water by at least 200 ccf (149,000 gallons) of water a year may qualify to receive grant funding of \$1 per ccf over ten years up to 50% of the project's equipment costs. Learn more at sfwater.org/waterretrofits.

Large Landscape Assistance Programs:

Retail water users with a half-acre or more of landscape area can receive a free site evaluation conducted by our expert landscape architect and irrigation designer and a site-specific report on money-saving landscaping strategies. Learn more at sfwater.org/largelandscape.

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GoSolarSF:

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Blueprint For Savings Energy Efficiency Program:

Building owners and designers constructing energy-efficient buildings may be eligible to receive design assistance and cash incentives of up to \$150,000 per project (for building owners) and \$50,000 per project (for design teams). Learn more at sfwater.org/energyblueprint.

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Urban Watershed Stewardship Grants:

Rainwater harvesting, removing impervious surfaces, or implementing permeable pavements and rain gardens in publicly accessible areas by non-profits may be eligible for grants between \$15,000 and \$100,000. Learn more at sfwater.org/watershedgrant.

SFGreasecycle:

Restaurants can have their used fats, grease, and oils picked-up for free through this program to prevent clogged pipes and costly repairs. Learn more at sfwater.org/greasecycle.

Grease Removal Devices:

Under the San Francisco Fats, Oils, and Grease (FOG) Control Ordinance, food service establishments must install grease-capturing equipment. We offer all food service establishments a 14.2% reduction in their sewer bill upon installing and maintaining an Automatic Grease Removal Device. Learn more at sfwater.org/removegrease.