


SAMPLE BILL



SAN FRANCISCO WATER, POWER AND SEWER
Services of the San Francisco Public Utilities Commission

Payment Remittance Address
P.O. Box 7369
San Francisco, CA 94120-7369

Website Address
www.sfwater.org

Questions?
Please call us at 415-551-3000

Account Number:
1234567890

Service Address:
525 Golden Gate Ave

Customer Name:
Jane Doe

3 **Bill Date:** 01/02/2017
Payment Due Date: 01/16/2017
Total Amount Due: \$247.25


1 Previously, your water consumption was measured in units of CCF (100 cubic feet) rounded to the nearest whole unit. Now, with Fractional Billing, your usage reflects every cubic foot of water used on a fractional vs whole unit basis. For details, visit sfwater.org/mybill.

Your current water charge includes \$14.91 for costs attributable to water rate increases resulting from the issuance of Water System Improvement Revenue Bonds authorized by the voters in 2002. An owner of a residential rental unit, subject to San Francisco's rent control ordinance, may pass through 50% of this cost to tenants.

For more information, contact the SF Rent Board at 25 Van Ness Ave, Suite 320, by phone at (415) 252-4602 or www.sfgov.org/rentboard.

My Account is even better! Make secure payments, view your water usage data or go paperless with a single sign on. Seamless and secure - manage your account at myaccount.sfwater.org.

2 **Compare Your Water Consumption**
(in units of water)



A unit of water is 748 gallons

Bill Period	Days	Gallons	Gals/Day	Cost/Day
This Year	29	4787	165	\$4.07
Last Year	32	8228	257	\$5.90

4 **Summary of Charges as of 01/02/2017**

Previous Balance	\$129.19	
Total Previous Balance		\$129.19
Current Charges - See Below	\$118.06	
Total Current Charges		\$118.06
Total Amount Due		\$247.25

5 **Calculation of Current Charges**

Water Service - Residential Single Family	\$54.18
Service from 12/02/2016 to 01/02/2017	
Water Service Charge	10.86
Tier 1 - Water Consumption Charge 4.00 units @ \$6.00	24.00
Tier 2 - Water Consumption Charge 2.40 units @ \$8.05	19.32
Sewer Services	\$63.88
Single Family Residence	
90% Wastewater Flow Factor	
Total Discharge units 5.76 (6.40 units x 90%)	
Service from 12/02/2016 to 01/02/2017	
Tier 1 - Wastewater Charge 4.00 units @ \$10.84	43.36
Tier 2 - Wastewater Charge 1.76 units @ \$11.66	20.52
Current Charges	\$118.06

6 **Meter Reading 12/02/2016 - 01/02/2017**

Meter Number	Meter Size	Previous Reading	Current Reading	Consumption
1234567890	5/8	311.00	317.40	6.40

Total consumption in units of water: 6.40
Total consumption in gallons of water: 4,787

Next scheduled meter reading on or about 02/02/2017

Please see reverse side for important information.

Please detach and return this bottom portion with your payment.

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Account Number: 1234567890
Service Address: 525 Golden Gate Ave

Please check here if you have comments on the reverse side.

Jane Doe
525 Golden Gate Ave
San Francisco, CA 94102

Due Date: **January 16, 2017**

Total Amount Due: **\$247.25**

I want to make a CAP
Charitable Contribution of: \$ _____

Enter Payment Amount: \$ _____

SF - WATER
P O BOX 7369
SAN FRANCISCO CA 94120-7369

12345678901 123456789

- 1 CUSTOMER MESSAGES.** Learn about rebate programs, water conservation tips, community meeting dates, and important bill inserts. Billing messages related to water and wastewater charges included in the bill may be printed in this section.
- 2 COMPARE YOUR WATER CONSUMPTION.** Compare your water use in the current billing period with the same billing period from the previous year. This section also reflects the total gallons, gallon per day, and cost per day.
- 3 ACCOUNT INFORMATION.** View your account information including account number, service address, and customer name. See your bill date, payment due date, and amount due summary.
- 4 SUMMARY OF CHARGES.** View your previous balance, payments received, billing adjustments, and other service fees, such as late payments, current charges, and the due date for your total account balance. *If a lien has been placed because of overdue charges, the lien amount(s) will not be included in this total.*
- 5 CALCULATIONS OF CURRENT CHARGES.** View your customer class (i.e. Residential Single Family, Residential Multi-Family, or Non-Residential) and detailed information on your calculated water and wastewater service charges. Your assigned flow factor used to calculate your sewer service charge is also indicated here.
- 6 METER READING.** View your meter number, meter size, readings for previous and current meter readings, and consumption. You can also view the estimated date of your next bill calculation.

NEW! Starting January 2017, this section will reflect every cubic foot of water used. This will provide more detailed water usage data.

For more information including payment information and definition of charges and terms, please see the back of your bill.